## **PAM ALBERT**

Pam has been working at UW-Whitewater since 2003, when she began part-time in the Division of Student Affairs. She worked for Tisa Mason, at that time, in the Governance Center (which provided program assistance to the Faculty Senate, the Academic Staff Assembly and Student Government). There was a need for administrative help in the Center for Students with Disabilities and she was asked to move to that area. What began as part-time employment in that office soon developed into a full-time position and she has been with the Center for Students with Disabilities for four years.

Pam and her family live in Fort Atkinson, which is a nice central location for them. Her husband, Mike, is a wastewater operator for the City of Jefferson, so he commutes in one direction while she drives to Whitewater. They have a fourteen-year-old son, Ryan, who is active in Student Council and music programs. He is in the Fort Atkinson High School Show Choir and plays the trumpet in band. Eleven-year-old daughter, Megan, is very active in the dance program at school and plays the violin in the orchestra. As a family, they enjoy outdoor activities. The family camper gets a good workout when the weather permits, and they spend most of their camping time in the Portage area. Pam also enjoys reading and is open to all types of books. Rounding out the family are the two cats – Dexter, their two-year-old male, and Izzi, a one-year-old female.

Pam's job duties in CSD include payroll, budget reconciliation, and invoicing. She is responsible for all payroll duties for the 150 student employees that work for her department. She makes sure that all paperwork related to the hiring process is completed and submitted for each student and assures that they are paid. Pam is also responsible for reconciling invoicing in WISDM for three PR services to DVR (Department of Vocational Rehabilitation) and student bills. Through her performance of administrative duties and keeping abreast of the continual paperwork, she helps to keep the office running smoothly and efficiently.

What Pam likes best about her job is the opportunity to work with so many different students. "There is a lot of diversity and working with so many different students is very interesting." She also enjoys the opportunity to work with people from a variety of offices on campus. In fact, that is one of the highlights for her working at UW-Whitewater. She feels that, since it's a smaller campus, she is able to get to know more people, and again stresses the diversity of the campus population and the benefits of that feature.

As for various changes that have recently occurred on campus, Pam indicates that all seem to be pretty positive. "They did a great job on Hyland Hall, and the new dorm will be more accessible. Tom Rios and Dick Telfer appear to be taking us in the right direction." Having moved into a new office environment less than two years ago, she is quick to point out that this, too, has been a change for the better. CSD is now located in the Andersen Library Building and there is more space available to provide their services to the students. She says it is a much nicer area than what they had in Roseman. Overall, she feels that UW-Whitewater is always trying to improve itself and is doing a good job with its most recent improvements.