RANDI CASE

Randi's employment with the State of Wisconsin began in September 1995 when she was hired as a Benefits Specialist at UW-Milwaukee. After a few years in that role, she decided she wanted to expand her skills and knowledge base and applied for a Payroll & Benefits Specialist position here at UW-Whitewater in the Human Resources office. She started work on this campus in April 2001.

Randi and her husband, Wayne, live in the Lauderdale Lakes area, just north of Elkhorn. Wayne retired in 1995, due to a disability. Prior to 1995, he worked as a Work Release Coordinator for the Department of Corrections. He matched inmates, preparing for release, to jobs on the outside. Randi and Wayne have been married for 37 years and have four grown children, three sons and one daughter.

Their oldest son, Tim and his fiancée, Chaz, both work for Ameritech. Tim's job involves troubleshooting technical problems. Tim and Chaz have a four-year-old son, Corbin. Tim also has two daughters – Alexis, 16, and Ashley, 13. Randi's second oldest son, Jeremy, works as a guard with disabled children who have violent tendencies. He has been married for twelve years and he and his wife, Charity, have two daughters – Autumn, 11 years old, and 18-month-old Londyn. Steven is Randi's youngest son and he is in the U.S. Army, stationed in Kansas. He will be getting married in mid-August to his fiancée, Evelyn. Last, but not least, is the youngest of the Case children, Kristyn. She and her husband, Jeremy, have a one-year-old daughter, Amber. Jeremy is currently in the process of enlisting in the Air Force. Randi also has a stepson, Jason Case, who lives in Florida with his significant other, Megan. He repairs semi-trucks. They have no children.

Randi's interests outside of work include travel and being outdoors. She has traveled extensively throughout the United States and has also been in Germany and Holland. She is looking forward to an upcoming trip to California where her son, Steven, will be married. She enjoys hiking, biking, and gardening, although the hot weather this summer has put a damper on some of those activities.

Randi's job duties are pretty straightforward – assisting classified employees on campus with questions or problems regarding payroll and benefits. It involves keeping track of everyone's timesheets and making sure the data is entered correctly. She will be able to shift much of the paperwork to the new online system that has just been rolled out. She will help to field questions that arise as classified employees become familiar with the new system. Randi also assists employees with questions and issues regarding benefits – retirement and all of the different insurances. It requires a great deal of knowledge and background but she seems to be pretty confident in her ability to help people and that is what she really likes about her job – educating employees, answering their questions, providing information so they can make good decisions, and helping to resolve and problems they may have.

What does she like most about UW-Whitewater? It's definitely the people. UW-Whitewater is a nice-sized campus and "it's like working with family." She likes the fact that she is able to get to know so many of the employees and, even if she does not always see them face to face, she can connect with a name more easily than in a larger setting.

Regarding the many changes on campus, Randi has seen plenty of change, over the years, right in her own office. One of the most recent changes was rolling out the HRS system for the student payroll last fall. While there were a lot of difficulties over the first few months, things seem to have settled down and are running more smoothly. As for changing or adding anything on campus — Randi likes things just the way they are.