UWW Wireless: Connecting an EXISTING Apple iOS Device to Wireless- iPhone and iPad

OVERVIEW
This guide will walk you through the steps to connect your Apple iOS device to the UWW wireless network.

Note: Devices connecting to wireless will only stay active in the system for 2 years. At that time the device must go through the wireless registration process again.

NOTE: Registering a device on the wireless network using the steps below replaces the need to reset your Net-ID password on your device after a password change.
Step 1.
Verify you are connected to the uww-wifi wireless network by going to Settings > Wi-Fi.

Once verified, return to the main home screen of your device.

Step 2.
Locate and tap the (Safari) icon to open a web browser.

NOTE: You must use the Safari web browser to complete the steps below.
**Step 3.**
Once your web browser is open, you will be redirected to a “Welcome to Whitewater” webpage.

**Guests:** Please read through the information provided about guest accounts. Then scroll down to the bottom of the page to enter your guest wireless credentials.

**GUEST NOTE:** If you do not have a temporary wireless account you can create one by scrolling to the bottom of the page and clicking the “Don’t have account” link. Please see the documentation related to creating a guest wireless account for more information.

**UWW Staff/Faculty/Students:**
Scroll down to the bottom of the page to enter your Net-ID and password.

Click **Sign On** to continue.

**NOTE:** If asked to save your password you can click the **Not Now** button.

**Step 4.**
At the “BYOD Welcome” screen, click the **Start** button to begin the registration process.

**NOTE:** This screen may take up to 1 minute to appear.
Step 5.
Enter a short name for your device in the “Device Name” box. Enter a description in the “Description” box if you wish, then click **Continue**.

Step 6.
Tap the **Launch Apple Profile and Certificate Installer Now** button, on the Install page, to install the required UWW wireless certificates.
Step 7.
Click the **Install** button on the “AddTrust External CA Root Certificate” page to install the UWW wireless root certificate.

Click the **Install** button, located in the top right corner of the screen, to continue.

**NOTE:** You may receive a warning message about accepting an “Unverified Profile” and “Unverified Root Certificate”. Go ahead and click the **Install** button, located in the top right corner of the screen, to continue.

Step 8.
If prompted to enter your passcode, please enter your device’s 4 digit passcode, then click **OK**.

**NOTE:** If you do not have a passcode configured on your phone you may not receive this screen. Please skip to the next step.

**NOTE:** If you do have a passcode configured, your passcode is the 4 digit number typically used to unlock your iOS device after it has gone into powersave mode.
**Step 9.**
Once a green “Trusted” icon appears on the certificate page, click the **Done** button located in the top right corner of the screen.

**Step 10.**
From the “Profile Service” page, click the **Install** button to install the Cisco profile service.

Tap the **Install Now** button to install the profile.
Step 11.

If prompted to enter your passcode, please enter your device’s 4 digit passcode, then click OK.

NOTE: If you do not have a passcode configured on your phone you may not receive this screen. Please skip to the next step.

NOTE: If you do have a passcode configured, your passcode is the 4 digit number typically used to unlock your iOS device after it has gone into power-save mode.

Step 12.

Your iOS device will now perform a series of tasks, please wait until complete.

Once complete, you will see a green “Verified” icon next to the “UWW WiFi Cert Staff”. Click the Done button located in the upper right corner of the screen.
Step 13.
You will now see a “Success” page indicating that you are successfully registered to the UWW wireless network.

Tips:
- Once successfully registered to the “UWW-Wifi” wireless network on campus you can manage all of your UWW registered wireless devices online by going to: mydevices.uww.edu.

Need Additional Help? Email helpdesk@uww.edu