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CLASSROOM PCS 2

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COBE Technology

NEWS RELATING TO TECHNOLOGY
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Deciphering Network Drives

When you login to your UWW computer on campus, you are transparently connecting to our network servers. When you computer does this, it adds in special drives called network drives. These network drives show up on your computer as if they are hard drives in your computer, even though they are actually housed in iCIT facilities.

All contents of the network drives are backed up daily. Unlike your local hard drive, the network drives are stored on special units built with redundant hard drives and special backup methods to ensure that your data is always stored in at least two separate locations.

G: drive

The G: drive is your private space on iCIT's servers. Only you and several high-level network administrators have access to this space. Not even the iCIT helpdesk can access these files. You should back up all your documents on the G: drive. If you have a desktop pc, you may request that your "My Documents" folder be stored on the G: drive so you will always have your most critical documents backed up. *If you have a laptop pc you must manually back up your files to the G: drive – laptop files are not automatically backed up.*

H: drive

The H: drive is the CoBE shared drive. Everyone can create and delete files on this drive, so your documents can be viewed, altered, or deleted by anyone. The H: drive is a great way to share information among faculty within the College.

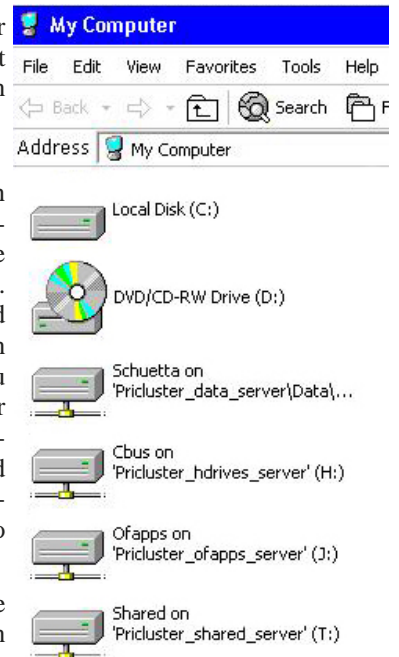
J: drive

The J: drive is used by iCIT for special purposes. You cannot create, modify, or delete files on this drive.

T: drive

The T: drive is a drive which may contain several shared folders. Each of the folders in the T: drive has special permissions. The CoBE Folder on T: is used to store important information pertaining to the College. You can find meeting minutes or Assurance of Learning information there. You cannot add documents to this folder directly; you must e-mail them to cobetech@uww.edu.

If you need to regularly share documents with other people on campus, but need to keep that information private, you can have the helpdesk create a new T: drive folder for your purpose. As an example, you can setup a T: drive folder that only you and two other faculty can view and modify.



Tech Support Staff

We are happy to announce our new Online Education and Technology staff for the 2007-2008 school year. Vicki Hsieh and Tanner Dabel are returning as graduate assistants. We are also fortunate to add Chase Manz to our graduate assistant staff. You may already know Chase, as he was the student technical support person last year. Two senior ITI majors have agreed to work as student technical support staff this year, Arick Harrier and Kevin Kuchan. We are also planning on adding a Multimedia specialist, Lucas Scheeter to our staff. Lucas will be working with presentation recording, Mediasite, and online course media. Please stop by and meet our new staff members.

May We Record Your Guest Speakers?

Guest speakers always add to classroom learning. We would like the chance to record your guest speaker and archive the presentation in our multimedia inventory. This will allow you to rebroadcast the session in a future class, as well as share the speaker with other instructors and their classes, or with an online course.

We also hope to show how active our College is by posting several speaker presentations on the CoBE web site. If you plan to have a speaker, please contact the Online Education and Technology Center in room 3016 to reserve the recording equipment. We will take care of all the details of recording to make a worry-free recording experience.

Perfect Score on Quality Matters



In spring 2007, four faculty members submitted their online courses for review by an independent team of Quality Matters certified peer reviewers. In summer 2007, a total of nine classes were submitted for review. While the faculty as a whole are earning very high review scores, Renee Pfeifer-Luckett was the first to earn a perfect score (80/80) on her first submission of the course. Congratulations Renee on a job well done!

Classroom PC Update

The CoBE's classroom technology is a vital part of our educational process. To keep things running smoothly, we have replaced 9 of our 26 machines over the summer – that is nearly half of our classroom computers. We will be installing an additional three computers before winter. Beginning this summer, we will be replacing all classroom computers on a three-year rolling cycle. We invite you to look forward to improved reliability and fewer technology problems in our classrooms. As always, we invite your comments – if you have any questions or comments, please e-mail Aaron Schuett at schuetta@uww.edu.



Construction Website and Cameras

You can now see how the new Hyland Hall construction is progressing in real-time. We have placed two cameras that can capture real-time video of the construction site. The best part is that you can control the cameras and focus on the parts of the building site that interest you most. You can view the progress on our website at <http://www.uww.edu/cobe/building/>. Click on Live Cameras. We think you will be amazed at how fast the construction is moving forward.

If you prefer to see the construction from a different vantage, we are also posting photos of the construction several times per month. If you instead prefer to see how the building will look when it is done, you should check out our interactive floorplans – it is a great help in guiding you through the new building. The floor plan highlights special areas and donors to our building's construction fund. To view the floorplans, click the Interactive Floorplans button on the website.



Online Course Media Compatibility

In the past, students owning Macintosh computers or using web browsers other than Internet Explorer had difficulty viewing some of our multimedia course content. We are pleased to announce that all online course media will be 100 percent compatible with Windows and Macintosh based computers, as well as Mozilla Firefox and numerous other web browsers beginning spring 2008. We have been working hard to convert all old media to a flash-based format that can be viewed by any machine with the common Adobe Flash plug-in. The greatest advantage is that 98.7%¹ of internet viewers already have the flash plug-in installed – this is compared to the 83.7% ubiquity of our old Windows Media files. If you have any questions regarding the new file format, please let us know at cobetech@uww.edu.

1. Based on March 2007 survey, http://www.adobe.com/products/player_census/flashplayer/

Reducing Junk E-mail

The university does have a spam filter; however, it has very conservative settings - it filters only those emails with the 100 percent certainty of being spam. As a result, many junk emails still get through. These messages will continue to come until the senders are added to the Spamhaus Block List (SBL). Additional documentation about the campus email system, "dealing with spam", and the SBL can be found at: <http://post.uww.edu>. The information under "dealing with spam" has specific details concerning the steps UWW is taking to block spam email and what you can do to help reduce it.

If you are using Microsoft Outlook 2003, you can make rules regarding spam. If you go to "tools" --> "options" --> "junk

email" (located under "email" section) --> click the "blocked senders" list. You will notice that you can add senders to be blocked. This is helpful if you are receiving a lot of email from the same domain (@somenam.com). You can block all emails that end with @somenam.com. This is done by selecting "add" and typing in "*@somenam.com" then press "ok."

Also in Outlook 2003, you can right click on the message that is spam in your inbox, go down to "junk email" --> and select "send to blocked senders' list". This will put the whole address (unclesam@somenam.com) into your blocked senders list.

-Jamie Overman, iCIT Helpdesk