Middle Tier Committee

University of Wisconsin - Whitewater

Thursday, February 21st, 2019
1:00 p.m. to 2:00 p.m. | Andersen Library - 2005

Todd Carothers X	Lauree Miller X	Elizabeth Watson X
Connie Murray	Elena Pokot X	Lynsey Schwabrow X
Matt Aschenbrener	Jackie Briggs	Claudio D'Agostino X
Elizabeth Hachten X	Janelle Crowley X	Heather Chermak X
Dane Seckar-Anderson X	Louann Gilbertson X	Bill Trippett X
Kristin Fillhouer X		

Minutes

1. **Review and approve November 20th, 2018 meeting minutes** (handout) - 5 mins

The minutes were reviewed and approved.

2. **Projects for Next Quarter** (handout) – 10 mins

Claudio D'Agostino went over the current and competed administrative projects with the group.

3. **Fluid Update** (handout) – 5 mins

Claudio gave a summary for the current status of the Fluid implementation. He will be in touch with departments regarding testing. Lauree Miller asked if this project will affect all aspects of WINS. Claudio explained that it will, but they will be communicating any outages or changes ahead of time. Liz Hachten asked how instructors and advisors will be engaged. Heather Chermak explained that their group will be exploring both in-person and online tutorials.

4. **Security Posture** – 20 mins

    i. **Security Training** (handout)

Elena Pokot gave a quick summary of the security training status for all UW-W employees. After the IT Audit, it was decided that training was needed for everyone. At this time, UW-W has a 90% compliance with employees. Reminder notifications are being sent out to all managers.

    ii. **Shared Accounts** (handout)

Elena Pokot gave an overview of the Shared Accounts project. This project started in April 2018 with more than 2000 accounts. At this time, we are down to 399 shared accounts. Elizabeth

Watson talked about an issue her department has been dealing with. She explained that shared account emails were not being sent from the correct inbox. Emails are being sent from personal inboxes, not shared. Elena said that she will look into this.

The remaining 399 accounts currently have student access. Louann Gilbertson is working on a project contacting student managers in order to see what students are accessing within these shared accounts. Those who have access to high-risk data (XIDs) will be transitioned to a separate drive to enable MFA. Elena explained that we cannot put MFA on T: drive, which means we need to create a separate drive for MFA. The plan is to work with each department individually to meet their needs. Liz Hachten expressed concern over the fact that we don't have the same level of security in our drives. Louann explained that we will need to evaluate each drive depending on the sensitivity of the contents. Elena added that we need a solution for supervisors to grant and restrict access in a more seamless way, perhaps the same way as we assign access to servers. Any feedback is appreciated.

iii. Classroom/Conference Room Computers Used by Guests
i. Auto Login => Guest Accounts

For a long time, classroom and conference room computers were auto logged into a generic account. For security reasons, this no longer can be the case. Going forward, in order to use a classroom or conference room computer, users will need to login with their individual Net-ID. Liz Hachten questioned this because sometimes computers can take up to 10 minutes to login. Elena asked for a list of those classrooms and instructors, stating the login process should take a minutes or less. Liz will look into getting a list. The main aspect to remind users is to make sure they are logging out when they are done with a workstation. This change will be communicated to campus.

iv. Access to Systems & Applications (handout)

Elena gave the group a summary of a current initiative to transition MFA to applications with high-risk data. She went over a few highlights from this initiative starting with TouchNet.

-TouchNet. ICIT is working to get TouchNet compliant as it was not a single sign on, Todd Carothers's team is helping with this.

-Point and Click. At this time, the vendor does not support SSO or MFA, ICIT is currently exploring a creative solution.

-Simulation IQ. The vendor promises SIQ will be MFA compliant upon its next release.

-ImageNow. Elena explained that ICIT will need help with this application. The plan is to transition as many users to the WebNow client. To address the remaining users, ICIT will setup MFA to ImageNow through VPN. Liz Hachten commented that the email she received from ICIT regarding ImageNow looked like a generic SPAM email and was deleted. Claudio replied that he will follow up with his team and make sure to resend the email with a professional standard to avoid any misunderstandings. Liz also asked if MFA is going to become standard for all applications. Louann Gilbertson explained that MFA is only for the benefit of the users, and that we need to help sell that message to the campus. Elena added that MFA is becoming standard practice among UW institutions, and will be considered at UW-W.

5. **Involvio** – 5 mins

Elena gave the group a quick update on the UW-Whitewater App. The app will be officially rolled out to freshman this summer and will be promoted during the Warhawk Welcome Back Week. The current pilot will be extended into spring. Elena was excited to share that the app is also being used in two community based learning classes as part of the Provost's iPad initiative.

6. **Restructuring/Shared Services** – 5 mins

Claudio gave a quick summary of the UW-Rock data transfer into the UW-W ecosystem. The transfer took place this past Saturday, with 20,000 credits posted (1000 from UW-Rock). Kristin Fillhouer asked Heather Chermak if (UW-Rock) students will be able to login to WINS to see their advising reports. Heather told Kristin that yes, this report has been built. Todd Carothers asked what the plan is for T: drive access and ImageNow for UW-Rock. Elena explained that this is dependent on the central colleges IT and that ICIT is working on transferring employee storage at this time. Once we know that this process works, the next steps will be to look at the management of their Network. More to come on this.

7. **Event Support** (handout) – 5 mins

Did not get to, ran out of time.

8. **Warhawk Maps** (handout) – 5 mins

Chris Skrandzius gave an overview of his Warhawk Maps project to the group. Chris was a former UW-W student, now working for ICIT. Warhawk Maps works with Google Maps to provide accurate information to students, faculty and visitors by uploading current images of buildings and classrooms as well as officially claiming all campus locations in Google.

Chris continued by saying that we can now post information about our campus through Google Maps, Apple Waze, Bing, etc. Elizabeth Watson asked what would be the best way to communicate to those with accessibility needs? Something to consider going forward.

Elena added that people can now see events happening on campus through a Google search, as well as review locations. Elizabeth Watson asked if this project/data was being shared with the Strategic Enrollment Planning initiative. Elena said that she would mention it in her meeting next week.

9. **Other Topics?**

10. **Next Meeting: June 2019**