TOM JORDAN

Stationed in the Andersen Library Building, Tom's office is located near the Help Desk area. He has been working in iCIT for about five years after relocating to the Whitewater area. Previously, he lived in Madison and worked at UW-Madison for 7-8 years.

Tom is a Network Operations Center (NOC) Manager and supervises about a dozen employees. He manages a group of individuals that develops and maintains technology infrastructure and telecommunication infrastructure, which includes campus networks, servers, etc. The people who report to Tom work either in McGraw or Andersen. While most of his work is conducted on campus, he does do some traveling in order to attend meetings and conferences.

Tom appreciates the fact that no two days on the job are ever the same. He notes that his duties present many challenges and many opportunities relating to information security, as well as networking and wireless services, and that makes his job interesting. He is responsible for making certain that there is adequate network and wireless availability throughout campus.

A devoted family man, Tom has been married ten years to his wife, Kim. She was formerly employed in marketing, but decided to become a stay-at-home mom when they started their family. It's a decision that has been working very well for them. They have two children – a four-year-old son (Sam) and a two-year-old daughter (Rachel). Additional members of the Jordan household include a five-year-old male Weimaraner (Aqua) and two cats (Packet and Indy).

Tom has an avid interest in flying but admits that, once they started their family, that interest shifted to a back burner for the time being. Sam and Rachel are a top priority and he enjoys spending quality time with them and with Kim. Sam is very interested in dinosaurs and the family takes regular trips to the Field Museum to indulge that interest. They also have fun conducting science experiments at home. Since most of their family lives around the Lake Geneva area, Tom and Kim are able to spend more time with their relatives, which is very important to both of them. It was a big reason for making the move from Madison to Whitewater.

What Tom likes most about UW-Whitewater is the fact that, while the campus is large enough to be faced with many technological issues similar to campuses like Madison, our campus is small enough to deal with those issues quickly and efficiently. "We're not faced with the same amount of bureaucracy to wade through in order to achieve quick solutions to problems."

Continual construction and remodeling on campus keeps Tom and his group busy. They work with contractors to meet specifications for wireless and networking in new and remodeled buildings. Hyland Hall was a big project and a lot of time was spent making preparations for the faculty and staff to move in. The UC construction project was particularly interesting for him because Wyman Mall is the fiber optic mainstream and they had to relocate all of the wiring during the construction, so the mall was torn up for quite awhile. The Starin Hall Residence project is next on his list. He and his team will also be starting to get involved in the Carlson Hall remodel, which is beginning to enter the planning stages. They work with the State regarding specifications, especially since UWW has stricter telecom and data specifications than the State – they want to be sure these stricter specifications are met when the remodel begins. One thing that Tom is quick to point out – he works with a really great team. "They are individuals who are dedicated to UW-Whitewater and I am proud to work with them."