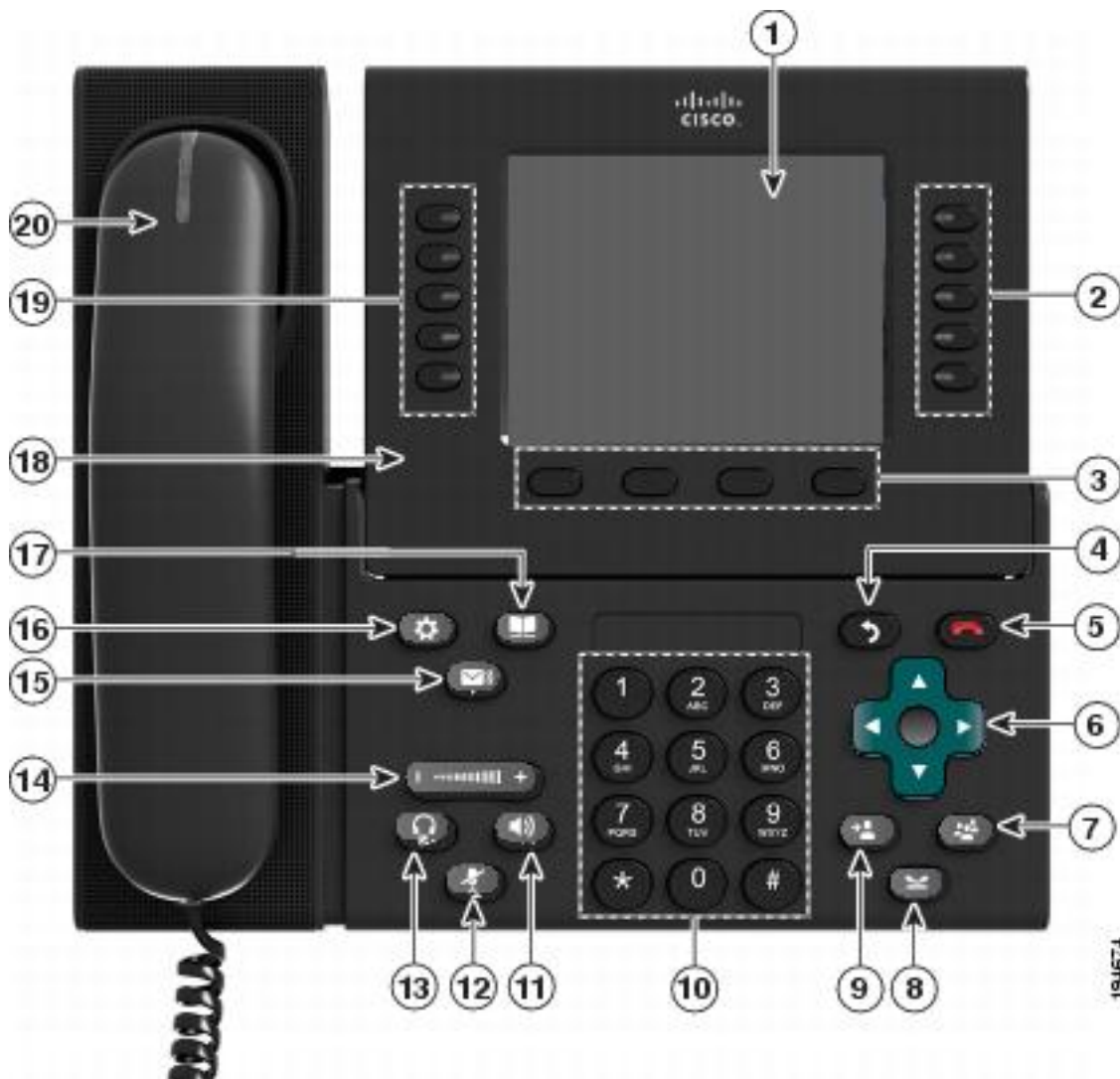


Cisco 9951 / 9971 Layout Guide








Buttons and hardware









Your phone provides quick access to your phone lines, features, and call sessions:









- Programmable feature buttons (left side)—Use to view calls on a line or access features such as Speed Dial or All Calls. These buttons are also called feature buttons.
- Session buttons (right side)—Use to perform tasks such as answering a call, resuming a held call, or (when not being used for an active call) initiating phone functions such as displaying missed calls. Each call on your phone is associated with a session button.





1	Phone screen	Shows information about your phone, including directory number, call information (for example, caller ID, icons for an active call or call on hold) and available softkeys.
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2	<p>Session buttons</p> 	<p>Each button corresponds with an active call or a call function. When you press the button, the action depends on the state of the phone:</p> <ul style="list-style-type: none"> • Active calls—Press the button to take the default action for an active call. For example, press the session button for a ringing call to answer the call and press the button on a held call to resume the call. Session information, such as caller ID and call duration, appears on the phone screen next to the session button. • Call functions—When a session button is not being used for an active call, it can be used to initiate functions on the phone, as indicated by the adjacent phone screen icons. For example, press the session button to display missed calls, take the phone off hook, or dial your voicemail system (with a Voicemail icon). <p>Color LEDs reflect the call state. LEDs can <i>flash</i> (blink on and off rapidly), <i>pulse</i> (alternately dim and brighten), or appear solid (glow without interruption).</p> <ul style="list-style-type: none"> • Flashing amber —Ringing call. Press this button to answer the call. • Solid green —May be a connected call or an outgoing call that is not yet connected. If the call is connected, press this button to display the call details or the participants of a conference call. If the call is not yet connected, press this button to end the call. • Pulsing green —Held call. Press this button to resume the held call. • Solid red —Shared line in use remotely. Press this button to barge into the call (if Barge is enabled). • Pulsing red —Shared line call put on hold remotely. Press this button to resume the held call. <p>The positions of the session buttons and feature buttons can be reversed on phones that use a locale with a right-to-left reading orientation, such as Hebrew and Arabic.</p>
3	<p>Softkey buttons</p> 	<p>Allow you to access the softkey options (for the selected call or menu item) displayed on your phone screen.</p>

4	<p>Back button</p> 	Returns to the previous screen or menu.
5	<p>Release button</p> 	Ends a connected call or session.
6	<p>Navigation pad and Select button</p> 	<p>The four-way Navigation pad allows you to scroll through menus, highlight items, and move within a text input field.</p> <p>The Select button (center of the Navigation pad) allows you to select a highlighted item.</p> <p>The Select button is lit (white) when the phone is in Power Save or Power Save Plus mode. Press the Select button to override Power Save and Power Save Plus mode.</p>
7	<p>Conference button</p> 	Creates a conference call.
8	<p>Hold button</p> 	Places a connected call on hold.
9	<p>Transfer button</p> 	Transfers a call.
10	<p>Keypad</p>	Allows you to dial phone numbers, enter letters, and choose menu items by entering the item number.
11	<p>Speakerphone button</p> 	<p>Selects the speakerphone as the default audio path and initiates a new call, picks up an incoming call, or ends a call. During a call, the button is lit green.</p> <p>The speakerphone audio path does not change until you select a new default audio path (for example, by picking up the handset).</p> <p>If external speakers are connected, the Speakerphone button selects them as the default audio path.</p>
12	<p>Mute button</p> 	<p>Toggles the microphone on or off during a call. When the microphone is muted, the button is lit red.</p> <p>When muted, you can hear the other parties on the call, but they</p>

		cannot hear you.
13	Headset button 	<p>Selects the headset as the default audio path and initiates a new call, picks up an incoming call, or ends a call. During a call, the button is lit green.</p> <p>A headset icon  in the phone screen header line indicates the headset is the default audio path. This audio path does not change until you select a new default audio path (for example, by picking up the handset).</p>
14	Volume button 	<p>Controls the handset, headset, and speakerphone volume (off hook) and the ringer volume (on hook).</p> <p>Silences the ringer on the phone if an incoming call is ringing.</p>
15	Messages button 	Autodials your voicemail system (varies by system).
16	Applications button 	Opens/closes the Applications menu. Depending on how your system administrator sets up the phone, use it to access applications such as call history, preferences, and phone information.
17	Contacts button 	Opens/closes the Contacts menu. Depending on how your system administrator sets up the phone, use it to access personal directory, corporate directory, or call history.
18	Phone display	Can be positioned to your preferred viewing angle.
19	Programmable feature buttons (also called feature buttons) 	<p>Each button corresponds to a phone line, speed dial, and calling feature.</p> <p>Press a button for a phone line to display the active calls for that line.</p> <p>If you have multiple lines, you may have an All Calls button that displays a consolidated list of all calls from all lines (oldest at the top). If you do not see the All Calls button, your system administrator may have set up the primary line to automatically display all calls. For information on your set up, contact your system administrator.</p> <p>Color LEDs indicate the line state:</p> <ul style="list-style-type: none"> Amber —Ringing call on this line

		<ul style="list-style-type: none"> • Green —Active or held call on this line • Red —Shared line in-use remotely <p>The position of the programmable feature buttons can be reversed with the position of the session buttons on phones that use a locale with a right-to-left reading orientation, such as Hebrew and Arabic.</p>
20	Handset with light strip	The handset light strip lights up to indicate a ringing call (flashing red) or a new voice message (steady red).

Cisco Unified Video Camera

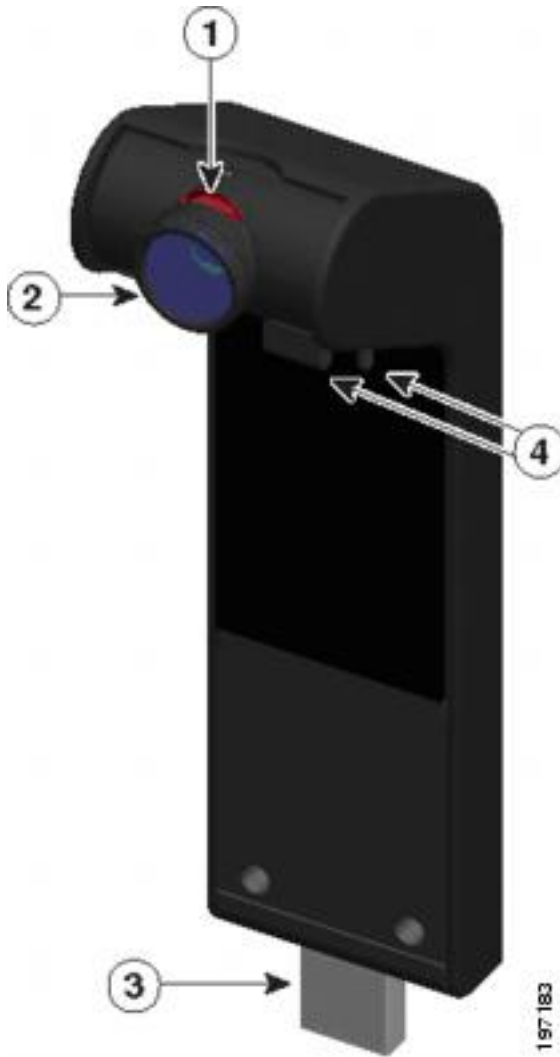
(For the Cisco Unified IP Phone 9951 and 9971 only.)

The Cisco Unified Video Camera connects to your Cisco Unified IP Phone and allows you to make a point-to-point video call with another Cisco Unified IP Phone with a Cisco Unified Video Camera attached. If a phone does not have a Cisco Unified Video Camera attached, it can receive only one-way video.

The following figure shows the Cisco Unified IP Phone 9951 and Cisco Unified Video Camera.

Cisco Unified Video Camera features

The Cisco Unified Video Camera includes the following features.



1	<p>LED—Indicates the state of the camera as follows:</p> <ul style="list-style-type: none"> • Video transmitting—Green • Video muted—Red 	2	<p>Camera lens—Swivels up and down to adjust the camera angle. The lens shutter can close to block video transmission.</p>
3	<p>USB connector</p>	4	<p>Mounting pins—Secures the camera to your Cisco Unified IP Phone. The pins fit into the designated slots on top of the phone.</p>

Camera lens shutter

The camera lens shutter allows you to physically block video transmission from your camera.

Close camera lens shutter



Procedure

	Command or Action	Purpose
Step 1	To close the shutter, rotate the lens clockwise.	
Step 2	To open the shutter, rotate the lens counterclockwise.	