



July 25, 2014

Free Symantec Antivirus for Students

Overview

This guide will walk you through the steps to install a free copy of Symantec Antivirus on your computer.

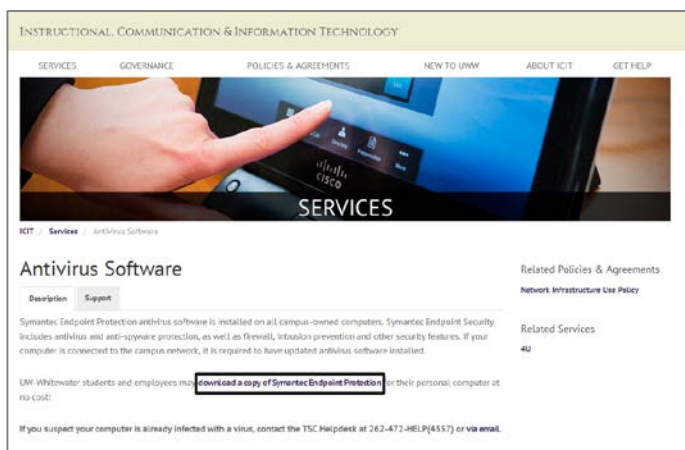
Step 1

Use the following link to open the UW-Whitewater antivirus software website page:

<http://www.uww.edu/icit/services/antivirus>

Step 2

Click the “download a copy of Symantec Endpoint Protection” link.



Step 3

If you have antivirus software already installed on your computer (including free antivirus trials), you will need to uninstall that software and reboot your computer before installing the UW-Whitewater Symantec software. Having two different antivirus programs installed on one computer can cause conflicts.

See the section titled “Uninstall Antivirus” for instructions on removing other antivirus programs. If you do not have any other antivirus programs installed on your computer, proceed to step 4.

Free Antivirus for Your Personal Computer!

UW-Whitewater is committed to providing information and services to ensure your computing environment is secure. Antivirus software is a great protection agent for your computer; it actively combats against viruses, malware, and identity theft. UW-Whitewater has partnered with **Symantec** to provide antivirus software licenses for the entire campus.

All UW-Whitewater employees and students, with active Net-IDs, are able to download Symantec antivirus software on their personal computers. *The personal version of Symantec Endpoint Protection should not be installed on University-owned computers.*

Download Symantec Antivirus

Need to know if you have a 32bit or 64bit Windows operating system? Go to the Windows Control Panel; select System the bit depth will be listed under "System type".

- Windows 32 bit (~450MB)
- Windows 64 bit (~450MB)
- Mac OS X (~270MB)

Note: If you already have antivirus software installed on your computer (including free antivirus trials), you will need to uninstall that software before installing the UW-Whitewater Symantec software. Having two different antivirus programs installed on one computer can cause conflicts.

Uninstall Antivirus

Uninstall antivirus on Windows computer

Uninstall antivirus on Mac OS X computer:

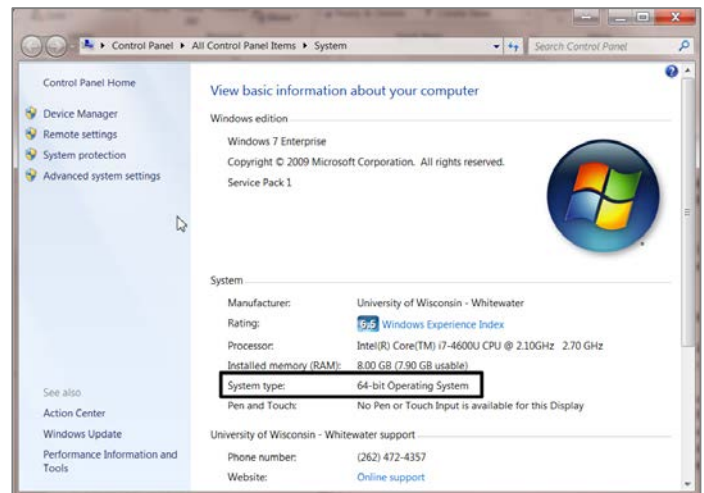
- McAfee
- Sophos
- Symantec (Historic) - older version

Note: After uninstallation your PC will be prompted to reboot

Step 4

Click on the Symantec Antivirus download link that is appropriate for your computer under the “Download Symantec Antivirus” section.

To determine whether your Windows computer is 32-bit or 64-bit, click on **Start | Control Panel | System**. Locate the System Type section under the “System” heading.



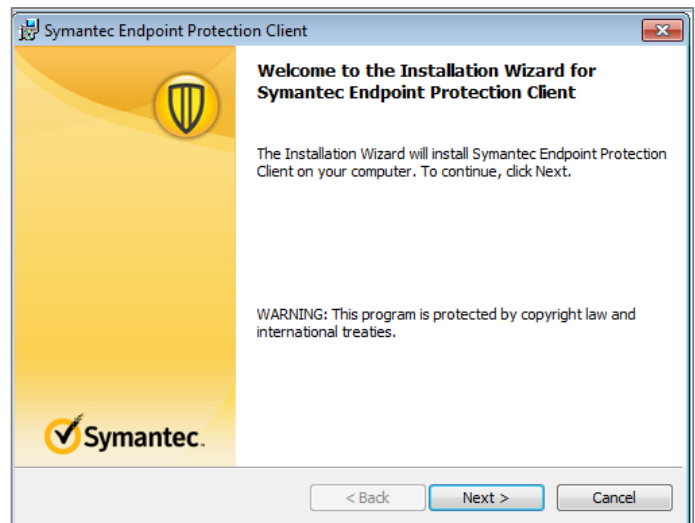
Step 5

Once the file has download, double-click the file to launch the installer. Follow the on-screen prompts to continue the installation. Accept all default setting.

When the installation is complete, you will be asked to reboot your computer. Please do that now.

Step 6

After your computer has been rebooted you will be asked to click the “Finish” button to complete the installation. Please click “Finish” now. Symantec Antivirus has now been installed on your computer.



Trouble Downloading or Installing?

Contact the Technology Support Center Helpdesk at helpdesk@uw.edu or (262) 472-4357. If you have any issues with using the antivirus software please contact Symantec.