



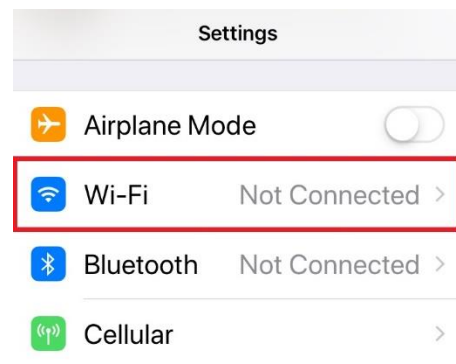
# Connect to Wi-Fi on iPhone and iPad

## OVERVIEW

This guide will walk you through the steps to connect to the UW-Whitewater wireless network on campus with your iPhone and iPad.

### Step 1

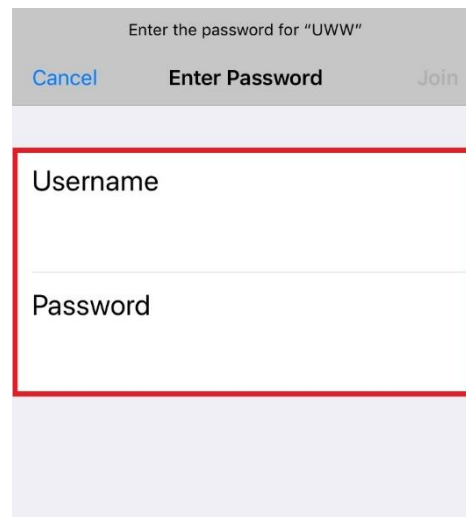
Navigate to your device **Settings** menu and select **Wi-Fi**.



### Step 2

Make sure your Wi-Fi is turned on and select **"UWW"** under the available networks.

The UWW Wi-Fi will then prompt you to enter a user name and password.  
Enter **your UW-Whitewater Net ID** and **password**.

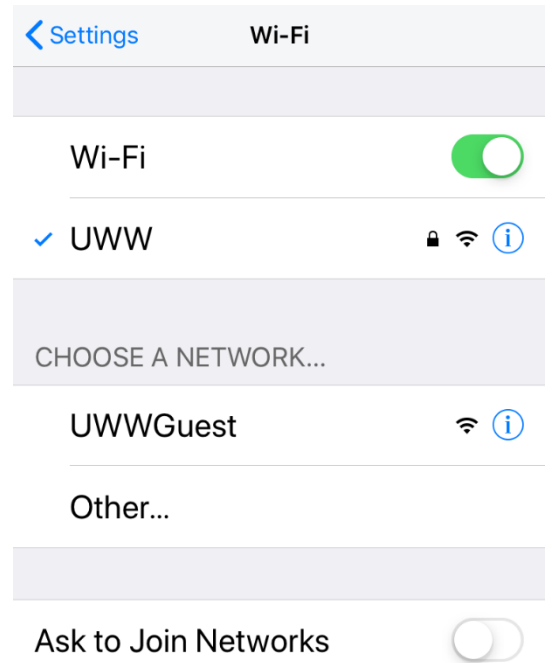
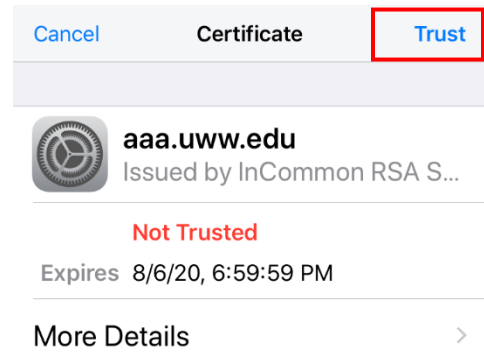


### Step 3

The next screen will prompt you to install a Wi-Fi certificate.  
Select **Trust** in the top right corner of the screen.

### Connected

You should now be successfully connected to the UWW wireless network.



## TROUBLESHOOTING

This guide will walk you through the main troubleshooting steps if you are unable to connect to the UW-Whitewater wireless network on campus with your iPhone and iPad Device.

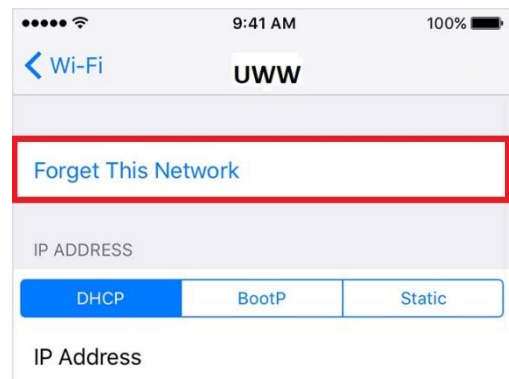
### Step 4

Navigate to your device **Wi-Fi** settings and select **Information** icon next to the UWW network. Then select **Forget This Network**.



### Step 5

Select **Forget This Network**.



### Step 6

Repeat steps 1 – 3 to re-connect to the network.

Note: If your device is trying to connect to the **UWWGuest** network automatically, please repeat steps 4 – 6 to remove this network from your device. The UWWGuest network is not available to you unless you have been given a specific username and password from the helpdesk.