

August 21, 2017

## UWW Wireless: Connecting a NEW Apple iOS Device - iPhone and iPad

### OVERVIEW

This guide will walk you through the steps to connect your Apple iOS device to the UWW wireless network.

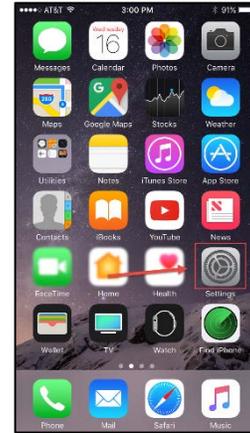
**Note:** Devices connecting to wireless will only stay active in the system for 2 years. At that time the device must go through the wireless registration process again. A total of 15 devices can be registered to the wireless network at one time for each user. You can manage your registered wireless devices by going to: <https://mydevices.uww.edu>

**NOTE:** Registering a device on the wireless network using the steps below replaces the need to reset your Net-ID password on your device after a password change.



## Step 1

From the main screen of your Apple iOS device, locate and tap the  (Settings) button.

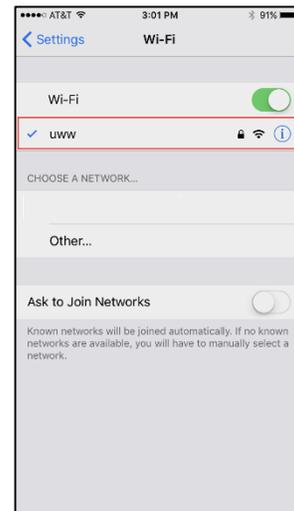


## Step 2

Tap “Wi-Fi” from the Settings menu.

Select “**uww**” from the “Choose a Network” selection menu. When you first connect to “**uww**” you will have to enter your University **Net-ID** and **password**.

Once you see a blue  by “**uww**”, click the < (back) arrow, in the top left corner of the screen, until you return to your device’s main home screen.



### Step 3

Locate and tap the  (Safari) icon to open the web browser and locate the UWW Wi-Fi registration page.

If the registration page does not load automatically, browse to [uww.edu](http://uww.edu) or another non-secure webpage, to be redirected to the UW-Whitewater wireless device registration page.

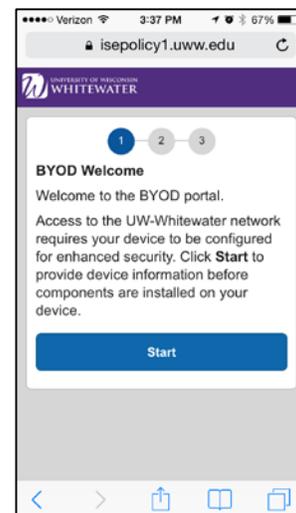


**NOTE: You must use the Safari web browser to complete the steps below.**

### Step 4

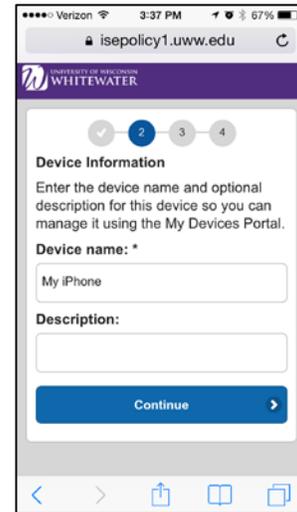
At the “BYOD Welcome” screen, click the **Start** button to begin the registration process.

**NOTE: This screen may take up to 1 minute to appear.**



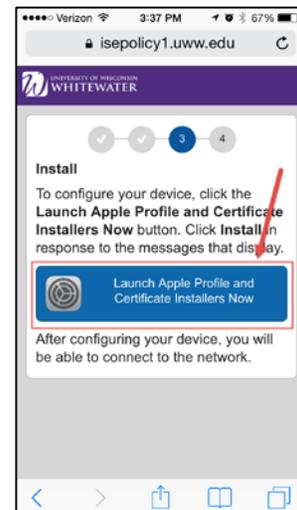
## Step 5

Enter a short name for your device in the “Device Name” box. Enter a description in the “Description” box if you wish, then click **Continue**.



## Step 6

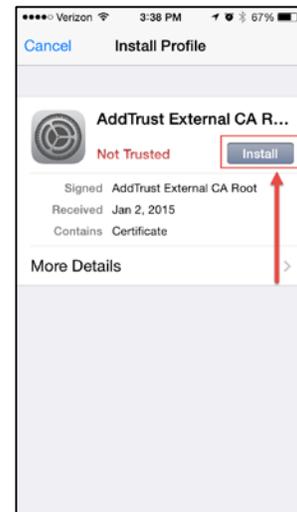
Tap the **Launch Apple Profile and Certificate Installer Now** button, on the Install page, to install the required UWW wireless certificates.



## Step 7

Click the **Install** button to install the UWW wireless root certificate.

**NOTE:** You may receive a warning message about accepting an “Unverified Profile” and “Unverified Root Certificate”. Go ahead and tap the **Install** button, located in the top right corner of the screen, to continue.



## Step 8

If prompted to enter your passcode, please enter your device's 4 digit passcode, then click **OK**.

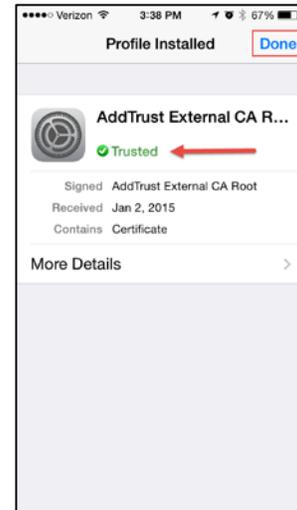
**NOTE:** If you do not have a passcode configured on your phone you may not receive this screen.

**NOTE:** If you **do** have a passcode configured, your passcode is the 4 digit number typically used to unlock your iOS device after it has gone into power-save mode.



## Step 9

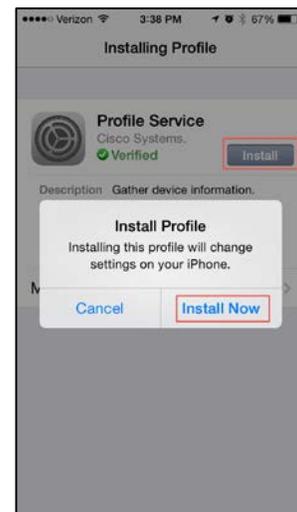
Once a green “Trusted” icon appears on the certificate page, click the **Done** button located in the top right corner of the screen.



## Step 10

From the “Profile Service” page, click the **Install** button to install the Cisco profile service.

Tap the **Install Now** button to install the profile.



## Step 11

If prompted to enter your passcode, please enter your device's 4 digit passcode, then click **OK**.

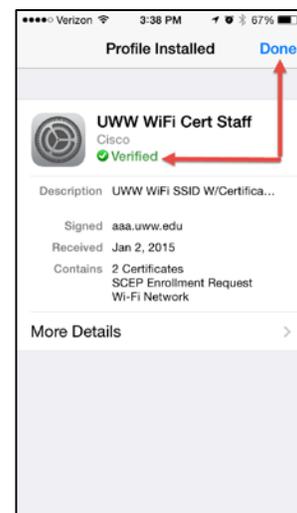
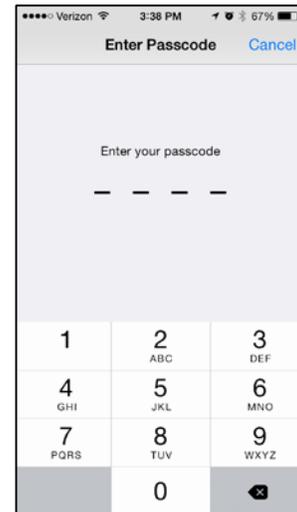
**NOTE:** If you do not have a passcode configured on your phone you may not receive this screen.

**NOTE:** If you do have a passcode configured, your passcode is the 4 digit number typically used to unlock your iOS device after it has gone into power-save mode.

## Step 12

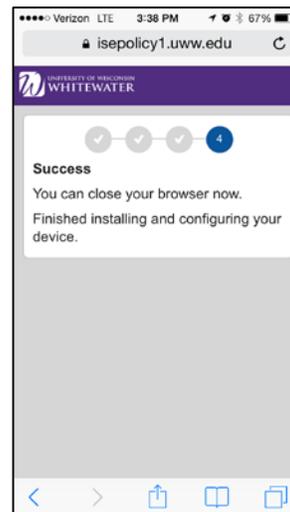
Your iOS device will now perform a series of tasks, please wait until complete.

Once complete, you will see a green "Verified" icon next to the "UWW WiFi Cert Staff". Click the **Done** button located in the upper right corner of the screen.



## Step 13

You will now see a “Success” page indicating that you are successfully registered to the UWW wireless network.



### Tips:

- Once successfully registered to the “**uww**” wireless network on campus you can manage all of your UWW registered wireless devices online by going to: [mydevices.uww.edu](https://mydevices.uww.edu).

Need Additional Help? Email [helpdesk@uww.edu](mailto:helpdesk@uww.edu) or call 262-472-4357 (HELP)