Material Safety Data Sheet

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SECTION 1: PRODUCT AND COMPANY IDENTIFICATION

PRODUCT NAME: 3M (TM) NEUTRAL CLEANER CONCENTRATE (Product No. 3, Twist 'n Fill (TM) System)
MANUFACTURER: 3M
DIVISION: Building & Commercial Services Division
ADDRESS: 3M Center
St. Paul, MN 55144-1000

EMERGENCY PHONE: 1-800-364-3577 or (651) 737-6501 (24 hours)

Issue Date: 02/25/2008
Supersedes Date: 08/03/2007
Document Group: 22-5310-2

Product Use:
Specific Use: Neutral Cleaner for hard surfaces
Intended Use: Hard Surface Cleaner

SECTION 2: INGREDIENTS

<table>
<thead>
<tr>
<th>Ingredient</th>
<th>CAS No.</th>
<th>% by Wt</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>7732-18-5</td>
<td>60 - 90</td>
</tr>
<tr>
<td>Non-Ionic Surfactants (NJTSRN 04499600-6633)</td>
<td>Trade Secret</td>
<td>15 - 40</td>
</tr>
<tr>
<td>Surfactant (NJTSRN 04499600-6632)</td>
<td>Trade Secret</td>
<td>1 - 5</td>
</tr>
<tr>
<td>N-Octylpyrrolidone</td>
<td>2687-94-7</td>
<td>0.5 - 1.5</td>
</tr>
<tr>
<td>Fragrance</td>
<td>Mixture</td>
<td>&lt; 0.5</td>
</tr>
</tbody>
</table>

SECTION 3: HAZARDS IDENTIFICATION

3.1 EMERGENCY OVERVIEW

Specific Physical Form: Liquid
Odor, Color, Grade: Bright clear green-yellow liquid very slight soapy odor
General Physical Form: Liquid
Immediate health, physical, and environmental hazards: Closed containers exposed to heat from fire may build pressure and explode. Vapors may travel long distances along the ground or floor to an ignition source and flash back. May cause severe eye irritation.
3.2 POTENTIAL HEALTH EFFECTS

Eye Contact:
Severe Eye Irritation: Signs/symptoms may include significant redness, swelling, pain, tearing, cloudy appearance of the cornea, and impaired vision.

Skin Contact:
Mild Skin Irritation: Signs/symptoms may include localized redness, swelling, and itching.

Inhalation:
Respiratory Tract Irritation: Signs/symptoms may include cough, sneezing, nasal discharge, headache, hoarseness, and nose and throat pain.

Ingestion:
Gastrointestinal Irritation: Signs/symptoms may include abdominal pain, stomach upset, nausea, vomiting and diarrhea.

3.3 POTENTIAL ENVIRONMENTAL EFFECTS
Not determined.

SECTION 4: FIRST AID MEASURES

4.1 FIRST AID PROCEDURES

The following first aid recommendations are based on an assumption that appropriate personal and industrial hygiene practices are followed.

Eye Contact: Immediately flush eyes with large amounts of water for at least 15 minutes. Get immediate medical attention.

Skin Contact: Wash affected area with soap and water. If signs/symptoms develop, get medical attention.

Inhalation: Remove person to fresh air. If signs/symptoms develop, get medical attention.

If Swallowed: Do not induce vomiting unless instructed to do so by medical personnel. Give victim two glasses of water. Never give anything by mouth to an unconscious person. Get medical attention.

SECTION 5: FIRE FIGHTING MEASURES

5.1 FLAMMABLE PROPERTIES

Flash Point

> 200 °F [Test Method: Closed Cup] [Details: Will not sustain combustion (ASTM D-4206).]

5.2 EXTINGUISHING MEDIA
Use fire extinguishers with class B extinguishing agents (e.g., dry chemical, carbon dioxide).
5.3 PROTECTION OF FIRE FIGHTERS

Special Fire Fighting Procedures: Wear full protective equipment (Bunker Gear) and a self-contained breathing apparatus (SCBA). Unusual Fire and Explosion Hazards: Closed containers exposed to heat from fire may build pressure and explode. Vapors may travel long distances along the ground or floor to an ignition source and flash back.

Note: See STABILITY AND REACTIVITY (SECTION 10) for hazardous combustion and thermal decomposition information.

SECTION 6: ACCIDENTAL RELEASE MEASURES

Accidental Release Measures: Observe precautions from other sections. Call 3M-HELPS line (1-800-364-3577) for more information on handling and managing the spill. Evacuate unprotected and untrained personnel from hazard area. The spill should be cleaned up by qualified personnel. Ventilate the area with fresh air. For large spill, or spills in confined spaces, provide mechanical ventilation to disperse or exhaust vapors, in accordance with good industrial hygiene practice. Warning! A motor could be an ignition source and could cause flammable gases or vapors in the spill area to burn or explode. Contain spill. For larger spills, cover drains and build dikes to prevent entry into sewer systems or bodies of water. Working from around the edges of the spill inward, cover with bentonite, vermiculite, or commercially available inorganic absorbent material. Mix in sufficient absorbent until it appears dry. Collect as much of the spilled material as possible. Clean up residue with water. Collect the resulting residue containing solution. Place in a closed container approved for transportation by appropriate authorities. Dispose of collected material as soon as possible.

In the event of a release of this material, the user should determine if the release qualifies as reportable according to local, state, and federal regulations.

SECTION 7: HANDLING AND STORAGE

7.1 HANDLING
Keep out of the reach of children. This product is not intended to be used without prior dilution as specified on the product label. Avoid breathing of vapors, mists or spray. Avoid skin contact. Avoid eye contact with vapors, mists, or spray. Do not eat, drink or smoke when using this product. Wash exposed areas thoroughly with soap and water. Keep away from heat, sparks, open flame, pilot lights and other sources of ignition. Avoid contact with oxidizing agents.

7.2 STORAGE
Keep container in well-ventilated area. Store away from heat. Store out of direct sunlight. Store away from oxidizing agents.

SECTION 8: EXPOSURE CONTROLS/PERSONAL PROTECTION

8.1 ENGINEERING CONTROLS
Use in a well-ventilated area. NOTE: When used as directed and diluted and dispensed with a TWIST ’n FILL(TM) Chemical Dispenser, special ventilation is not required.

8.2 PERSONAL PROTECTIVE EQUIPMENT (PPE)

8.2.1 Eye/Face Protection
Avoid eye contact with vapors, mists, or spray. NOTE: When used as directed and diluted and dispensed with a TWIST ’n FILL(TM) Chemical Dispenser, eye contact with the concentrate is not expected to occur.

If the product is not used with the Twist ’n Fill system or if there is an accidental release, the following eye protection is recommended: Indirect Vented Goggles, Full Face Shield.

8.2.2 Skin Protection
Avoid skin contact. NOTE: When used as directed and diluted and dispensed with a TWIST 'n FILL(TM) Chemical Dispenser, skin contact with the concentrate is not expected to occur.

If the product is not used with the Twist 'n Fill system or if there is an accidental release, select and use gloves and/or protective clothing to prevent skin contact based on the results of an exposure assessment. Consult with your glove and/or protective clothing manufacturer for selection of appropriate compatible materials. Gloves made from the following material is recommended: Gloves made from the following material(s) are recommended: Butyl Rubber, Neoprene. The following protective clothing material(s) are recommended: Apron - Neoprene.

8.2.3 Respiratory Protection
Avoid breathing of vapors, mists or spray. NOTE: When used as directed and diluted and dispensed with a TWIST 'n FILL(TM) Chemical Dispenser, respiratory protection is not required.

If the product is not used with the Twist 'n Fill system or if there is an accidental release, select one of the following NIOSH approved respirators based on airborne concentration of contaminants and in accordance with OSHA regulations: Half facepiece or full face air-purifying respirator with organic vapor cartridges. Consult the current 3M Respiratory Selection Guide for additional information or call 1-800-243-4630 for 3M technical assistance.

8.2.4 Prevention of Swallowing
Do not eat, drink or smoke when using this product. Wash exposed areas thoroughly with soap and water.

8.3 EXPOSURE GUIDELINES
None Established

SECTION 9: PHYSICAL AND CHEMICAL PROPERTIES

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specific Physical Form:</td>
<td>Liquid</td>
</tr>
<tr>
<td>Odor, Color, Grade:</td>
<td>Bright clear green-yellow liquid very slight soapy odor Liquid</td>
</tr>
<tr>
<td>General Physical Form:</td>
<td>Liquid</td>
</tr>
<tr>
<td>Flash Point</td>
<td>&gt; 200 °F [Test Method: Closed Cup] [Details: Will not sustain combustion (ASTM D-4206).]</td>
</tr>
<tr>
<td>Boiling point</td>
<td>&gt; 200 °F</td>
</tr>
<tr>
<td>Vapor Pressure</td>
<td>&lt; 27 psia [@ 131 °F]</td>
</tr>
<tr>
<td>Specific Gravity</td>
<td>Approximately 1 [Ref Std: WATER=1]</td>
</tr>
<tr>
<td>pH</td>
<td>7 - 8</td>
</tr>
<tr>
<td>Solubility in Water</td>
<td>Complete</td>
</tr>
<tr>
<td>Evaporation rate</td>
<td>Approximately 1 [Ref Std: WATER=1]</td>
</tr>
<tr>
<td>Volatile Organic Compounds</td>
<td>&lt; 1 % [Test Method: calculated per CARB title 2]</td>
</tr>
<tr>
<td>Percent volatile</td>
<td>55 - 100 %</td>
</tr>
<tr>
<td>VOC Less H2O &amp; Exempt Solvents</td>
<td>&lt; 200 g/l [Test Method: calculated per CARB title 2]</td>
</tr>
<tr>
<td>Viscosity</td>
<td>&lt; 100 centipoise</td>
</tr>
</tbody>
</table>

SECTION 10: STABILITY AND REACTIVITY
Stability: Stable.

Materials and Conditions to Avoid: Strong oxidizing agents; Heat; Sparks and/or flames

Hazardous Polymerization: Hazardous polymerization will not occur.

Hazardous Decomposition or By-Products

<table>
<thead>
<tr>
<th>Substance</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carbon monoxide</td>
<td>Not Specified</td>
</tr>
<tr>
<td>Carbon dioxide</td>
<td>Not Specified</td>
</tr>
<tr>
<td>Oxides of Nitrogen</td>
<td>Not Specified</td>
</tr>
</tbody>
</table>

SECTION 11: TOXICOLOGICAL INFORMATION

Please contact the address listed on the first page of the MSDS for Toxicological Information on this material and/or its components.

SECTION 12: ECOLOGICAL INFORMATION

ECOTOXICOLOGICAL INFORMATION
Not determined.

CHEMICAL FATE INFORMATION
Not determined.

SECTION 13: DISPOSAL CONSIDERATIONS

Waste Disposal Method: Incinerate in an industrial or commercial facility in the presence of a combustible material. As a disposal alternative, dispose of waste product in a facility permitted to accept chemical waste.

EPA Hazardous Waste Number (RCRA): Not regulated

Since regulations vary, consult applicable regulations or authorities before disposal.

SECTION 14: TRANSPORT INFORMATION

<table>
<thead>
<tr>
<th>ID Number</th>
<th>UPC</th>
<th>ID Number</th>
<th>UPC</th>
</tr>
</thead>
<tbody>
<tr>
<td>70-0713-1366-5</td>
<td>500-48011-20200-1</td>
<td>70-0713-1367-3</td>
<td>500-48011-23902-1</td>
</tr>
<tr>
<td>70-0713-1368-1</td>
<td>500-48011-59167-9</td>
<td>70-0713-1369-9</td>
<td>500-48011-59168-6</td>
</tr>
</tbody>
</table>

Please contact the emergency numbers listed on the first page of the MSDS for Transportation Information for this material.

SECTION 15: REGULATORY INFORMATION
US FEDERAL REGULATIONS
311/312 Hazard Categories:
Fire Hazard - Yes  Pressure Hazard - No  Reactivity Hazard - No  Immediate Hazard - Yes  Delayed Hazard - No

STATE REGULATIONS

CHEMICAL INVENTORIES
The components of this product are in compliance with the chemical notification requirements of TSCA.

The components of this material are in compliance with the new chemical notification requirements for the Korean Existing Chemicals Inventory.

All the components of this product are listed on China's Inventory of Chemical Substances.

The components of this product are in compliance with notification requirements in the Philippines.

The components of this product are listed on the Canadian Domestic Substances List.

INTERNATIONAL REGULATIONS

This MSDS has been prepared to meet the U.S. OSHA Hazard Communication Standard, 29 CFR 1910.1200.

SECTION 16: OTHER INFORMATION

NFPA Hazard Classification
Health: 2  Flammability: 2  Reactivity: 0  Special Hazards: None

National Fire Protection Association (NFPA) hazard ratings are designed for use by emergency response personnel to address the hazards that are presented by short-term, acute exposure to a material under conditions of fire, spill, or similar emergencies. Hazard ratings are primarily based on the inherent physical and toxic properties of the material but also include the toxic properties of combustion or decomposition products that are known to be generated in significant quantities.

HMIS Hazard Classification
Health: 2  Flammability: 2  Reactivity: 0  Protection: X - See PPE section.

Hazardous Material Identification System (HMIS®) hazard ratings are designed to inform employees of chemical hazards in the workplace. These ratings are based on the inherent properties of the material under expected conditions of normal use and are not intended for use in emergency situations. HMIS® ratings are to be used with a fully implemented HMIS® program. HMIS® is a registered mark of the National Paint and Coatings Association (NPCA).

Revision Changes:
Section 1: Product use information was modified.
Copyright was modified.
Section 6: Release measures information was modified.
Section 10: Hazardous decomposition or by-products table was modified.
Section 14: ID Number(s) and/or UPC(s) Template 1 was added.
Section 2: Ingredient table was added.
Section 8: Exposure guidelines information - none - was added.
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