Willie Warhawk

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Education University of Wisconsin-Whitewater Expected Graduation Date: May 2018 **Bachelor of Science** Major: Computer Science Minor: Data Science **Travel Study** Engaged in academic program to China May 2016 **Computing Experience Student Help-Desk Technician** September 2015 – Present University of Wisconsin-Whitewater Perform desktop support by performing mainframe and maintenance tasks • Earned certificates for teamwork, flexibility and work excellence in supporting campus Information Technology Intern Summer 2017 West Bend Mutual Insurance Company Detected problems with applications and resolved them by coding and testing • Demonstrated IT operations and network management on time and within budget. **Technology Intern** Summer 2016 Quad Graphics-Milwaukee • Tested and implemented appropriate security methods and control techniques such as firewalls, intrusion detection software, data encryption, data backup and recovery. Designed activities while building technical expertise in data warehousing, data mining, data modeling, methodologies, techniques and tools. **Technology Skills** Certifications: CompTIA A+, HDI Help-Desk Certified Systems: CICS/ISPF/Mainframe, Windows 9X/NT/2000/XP/2K3, Novell NetWare, Databases: Oracle, ADB2, Relational Databases Languages: Visual Basic, SQL, HTML, ASP, CSS, C++, CGI, Perl, Java

Honors:

Warhawk Exceptional Scholarship King Chavez Scholarship September 2017- May 2018 September 2015- May 2016

Organizations:

Hawkappella, Member Mixed-Race Student Union (MXD), Member

Software: MS Project, MS Visio, MS Office, Lotus Notes

January 2015- Present September 2015- Present