



# BEST PRICE GUARANTEE

## *Terms and conditions*

Flywire aims to provide the best price for international payments. If you find a better price at your bank within two hours of booking a local currency bank transfer payment (including Boletos payments from Brazil) with Flywire, we will match it and give you a gift card for your trouble.

### ELIGIBILITY CRITERIA

1. Best Price Guarantee is valid only for payments booked via local currency bank transfer (including Boletos payments from Brazil), but not yet paid to Flywire.
2. Other payments methods (e.g. credit cards, e-wallets, eBanking, etc.) are NOT eligible for Best Price Guarantee.
3. Foreign exchange rate and associated fees comparison should be within a two-hour time frame of making a booking.
4. Proof in the form of a bank document is required, which includes the following:
  - Official bank foreign exchange rate and all associated fees with a date and time stamp (Yahoo rates, Google rates, or similar foreign exchange rate sources are not acceptable forms of proof)
  - Bank name and website
  - Total price, including all associated fees, for the same amount you booked with Flywire

### SUBMITTING YOUR CLAIM

1. Send the bank quote to [support@flywire.com](mailto:support@flywire.com) and include your Flywire payment ID with the email.
2. Upon receipt, Flywire will review and determine eligibility of your payment for Best Price Guarantee. A member of our support team will contact you with approval/denial and explanation. Please do not send your funds to Flywire before you receive an approval/denial email.
3. If you qualify for the Best Price Guarantee, please instruct your bank to send the payment in your local currency. Do not instruct your bank to pay at their quoted rate or in the university's billing currency. This may cause the payment to be delayed and/or incur additional costs.
4. Flywire will deliver a gift card to you for your trouble.

### DISCLAIMER

1. Valid only for the amount requested (in the university's billing currency) in your original submission.
2. Valid only for local currency bank transfers (including Boletos payments from Brazil) initiated in person, online, or over the phone. Not valid for other payment methods, including, but not limited to, credit cards, e-wallets, eBanking, etc.
3. Valid only for payments that require a currency conversion by Flywire.
4. Payment amount must be \$3,000 USD (or equivalent amount in the intended recipient's billing currency) or higher to be eligible for receiving a gift card. Limit of one reward per payer every 6 months.
5. Limit of one open request per payer at a time.
6. Limit of one request per payer within a 72 hour period.