

UNIVERSITY OF WISCONSIN-WHITEWATER

DIRECT LOAN EXIT COUNSELING INSTRUCTIONS

Please complete the online exit counseling promptly, a hold is placed on your record at the University until the exit counseling is completed.

It is a federal requirement for all students who have borrowed through the Federal Direct Loan Program to complete an exit counseling when they graduate, withdraw, or drop below halftime status. Exit counseling provides a complete explanation of repayment, deferment and cancellation privileges, and answer specific questions about your loan.

Click the “**sign in**” button the home page; you will be prompted to enter your login or email address and your FSA ID if you do not have an FSA ID you will need to follow the instructions to create one. If you do not remember your FSA ID you click on the “Forgot Username or Password?” link or call 800-557-7394

**** Please Note FAFSA PIN NUMBERS are NO LONGER being used; they are replaced by the FSA ID.**

The exit counseling requirement must be completed online. Go to the website below and follow the instructions provided.

<https://studentaid.gov>

When you have successfully signed in, choose “**Manage Loans**” and follow the instructions for “**Exit Counseling**”. If you have questions regarding this information please contact our office.

UW-Whitewater – Student Accounts
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<https://www.uww.edu/adminaffairs/finance/sfs>