Please complete the online exit counseling promptly, a hold is placed on your record at the University until the exit counseling is completed.

*It is a federal requirement for all students who have borrowed through the Federal Direct Loan Program to complete an exit counseling when they graduate, withdraw, or drop below halftime status. Exit counseling provides a complete explanation of repayment, deferment and cancellation privileges, and answer specific questions about your loan.*

The exit counseling requirement must be completed online.

Access the website for Heartland Campus Solutions/Educational Computer Systems Inc. (ECSI) at [www.ecsi.net](http://www.ecsi.net), click on students and Borrowers and sign in to your account

**School Code:** S2

**Account number:** your Social Security number (no hyphens)

**PIN#:** This was already provided to you by ECSI, if you do not have your PIN, you can request yours by calling ECSI at 888-549-3274

Verify the information shown is correct. If it is not, you can correct your information by selecting “Update My Information”. Select the Documents tab and select Review and Sign beside the note you wish to sign, and then follow the simple step-by-step instructions.

**Remember:** The site uses pop-up windows for printing your promissory notes and exit interviews. You cannot sign and accept many of our forms with a pop-up blocker on. Please be sure to turn off your pop-up blocker when using our website. To turn off your Pop-up blocker, visit the tools or settings menu for your specific browser. If you have questions regarding this information please call our office

UW-Whitewater – Student Accounts
Hyer Hall, Room 110
Whitewater, WI 53190
Phone: 262-472-1373
Fax: 262-472-1977
sfs@uww.edu
https://www.uww.edu/adminaffairs/finance/sfs