

# UNIVERSITY OF WISCONSIN – WHITEWATER

## PERKINS LOAN EXIT COUNSELING INSTRUCTIONS

**Please complete the online exit counseling promptly, a hold is placed on your record at the University until the exit counseling is completed.**

*It is a federal requirement for all students who have borrowed through the Federal Direct Loan Program to complete an exit counseling when they graduate, withdraw, or drop below halftime status. Exit counseling provides a complete explanation of repayment, deferment and cancellation privileges, and answer specific questions about your loan.*

**The exit interview requirement must be completed on-line:**

**To complete your On-Line Exit Interview, please access Heartland ECSI's Website at <https://heartland.ecsi.net>.**

Login to “My Heartland Key” by entering the following information:

**School Code:** S2

**Acct #:** (Your Social Security Number)

**Heartland Key:** (You will receive a letter in the mail with your key)

View your account and look under the documents tab to begin the exit interview process.

*Please note you must follow the procedures for your Perkins Loan exit requirements to be fulfilled. A hold will be placed on grades, transcripts, and registration until you have completed your exit interview session.*

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