**Payment and Refund Information**

**Office Hours:**
- **Cashier’s Office** – Hyer Hall Room 104
  - 8:00am - 3:30pm
- **Student Accounts** – Hyer Hall Room 104
  - 8:00am - 4:00pm

**Phone:**
- Cashier’s Office: 262-472-1378
- Student Accounts: 262-472-1373 or 1-800-621-7244

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**Payment Deadlines - Fall 2020:**
- **Fall Term Due Date** ..........09/11/2020
- **1st Installment Due Date**.....10/9/2020
- **2nd Installment Due Date**   11/6/2020

**Payment Deadlines – Spring 2020:**
- **Spring Term Due Date** .......01/31/2020
- **1st Installment Due Date**.....02/28/2020
- **2nd Installment Due Date**   03/27/2020

The $100 enrollment deposit must be paid prior to attending Warhawk Soar. UW-Whitewater offers a payment plan for the fall and spring terms. Students complete the Terms and Conditions Agreement prior to registration which includes payment plan information. The student can pay any portion of the eligible charges by the term due date. Any remaining balance or eligible charges (tuition, fees, housing and meal plans) after the term due date has passed will activate the payment plan and be due in two installments. Not all charges are eligible for the payment plan, and those not eligible must be paid when due. If the payment plan is activated for the term, the student will be charged a non-refundable 1.875% activation fee. There is no charge unless the payment plan is activated by unpaid eligible charges. Delays in financial aid or third party payments will not prevent the payment plan from being activated.

- **$** Electronic payments from your bank account are also accepted online without a convenience fee by entering the bank routing and checking or savings account number.

- **$** Credit cards (MasterCard, American Express, Visa and Discover) are ONLY accepted via the internet. There is a convenience fee of 2.85% for this service.

- **$** Cash, check, and money orders are accepted at the Cashier’s window. There is a drop-box outside the Student Accounts window for after hour payments.

- **$** If mailing a payment, please include the student’s name and student ID number on the check.

- **$** Payments can be made payable to UW-Whitewater and mailed to:
  - UW-Whitewater
  - Cashier’s Office
  - P.O. Box 88
  - Whitewater, WI 53190

- **$** International payments can be made at [https://www.flywire.com/pay/uww](https://www.flywire.com/pay/uww)

All payments must be received in our Cashier’s Office by the due dates stated on your ebilling statement.

**Refund Checks:**
- Refunds are processed on Tuesdays and Thursdays.
- Refund checks are mailed or directly deposited into a bank account of your choosing. Physical checks will get mailed to either your dorm address or home address depending on whether the term is in session. Refund checks cannot be picked up at the Cashiers’ Office.

**For More Detailed Information:**
- Student Accounts: [http://www.uww.edu/adminaffairs/finance/sfs](http://www.uww.edu/adminaffairs/finance/sfs)
- eBills/eRefunds: [https://touchnet.uww.edu](https://touchnet.uww.edu)