



## Highlights of Kenya

**Tour Dates:** November 1<sup>st</sup> – 9<sup>th</sup>, 2023 **Reservations open to UW-Whitewater alumni only** 



### Highlights of Kenya





DAY 1 Depart the USA: Depart from your gateway city on an overnight flight to Nairobi, the capital and largest city of Kenya.

DAY 2 Nairobi, Kenya: JAMBO - KARIBU! (Welcome!) Upon arrival at the Jomo Kenyatta International Airport, you will be met by a Mayflower Cruises & Tours representative who will provide a warm welcome and assist with your transfer to the hotel.

DAY 3 Nairobi: After a leisurely breakfast, your African adventure begins! During a heart-warming visit to the Elephant Orphanage, learn how it has played a significant role in Kenya's conservation efforts. Meet some of the adorable baby elephants they have saved and are raising. Maybe on your next trip to Kenya you'll run into them on your safaris, after they've been re-integrated into the wild! Say goodbye to the elephants and journey to the Karen Blixen Museum, originally home to Karen Blixen of 'Out of Africa' fame. As you walk through the house, see authentic memorabilia, furnishings and costumes worn in the movie. After an included lunch on the museum grounds, get ready for more animal adventures as you visit the Giraffe Center. Get up close to the endangered Rothschild Giraffe at this natural sanctuary. Take the opportunity to feed them, and perhaps receive a kiss in return! Tonight is a special treat as you are warmly welcomed in the Manji family home. Experience local culture and the hospitality of this wonderful family, founders and operators of the Manji Foundation\*, as they host dinner, share experiences of life in East Africa and get to know you. Meals: B, L, D

DAY 4 Nairobi – Ol Pejeta Conservancy: As you board the safari land cruiser and depart Nairobi, journey through the rich agricultural landscape, passing small farms, coffee and

pineapple plantations en-route to the OI Pejeta Conservancy. Located between the foothills of the Aberdares and the magnificent, snow-capped Mount Kenya, the Conservancy offers excellent game-viewing. Following lunch at the tent camp and time to relax, the first game-viewing drive will take place. Keep an eye out as your safari guide searches for the "Big Five" – lion, elephant, Cape buffalo, leopard and the black rhino. You may even spot the endangered white rhino as two of the world's last remaining northern white rhino make this sanctuary their home. After the thrill of your first game-viewing drive, return to the camp for dinner and relaxation. Meals: B, L, D

DAY 5 OI Pejeta Conservancy: Enjoy a full day exploring exotic Sweetwaters Sanctuary. The camp overlooks one of the busiest waterholes in the area and offers an astounding variety of animals. In addition to the big cats, there is an abundance of plains game, and you may see wild dogs and other endangered species including the Beisa oryx, Jackson's hartebeest and Grevy's zebra. Don't miss the chimpanzees! This sanctuary was established to rehabilitate these animals rescued from the black market and is the only place in Kenya to see them.

Meals: B, L, D

DAY 6 OI Pejeta Conservancy – Lake Naivasha: An early morning game-viewing drive starts the day, followed by breakfast back at the camp before starting your next adventure. Depart the Conservancy and drive towards the Great Rift Valley where a brief stop is made at the equator-crossing point. Snap photos of the signage indicating the crossing and experience the effects of the magnetic fields while being at the center of the Earth! Arrive in Lake Naivasha in time for lunch before this afternoon's included boat ride. Cruise along the tranquil waters of this fresh-water lake in the heart of the Great



Rift Valley. Relish in the surrounding sights and sounds of the native wildlife. Beautiful birds along the banks, in the trees, and soaring above; lazy hippos yawning as they emerge from the water; African Fish Eagles swoop down to snatch a fish from the lake for dinner...it all awaits! Check in to the lodge and enjoy a relaxing evening. Meals: B, L, D

DAY 7 Lake Naivasha – Masai Mara: After breakfast, it's time to journey to the final destination, Kenya's famous Masai Mara Game Reserve. Venture through the Great Rift Valley to the northern-most extension of the Serengeti Plains, and one of the richest wildlife game reserves in the country. Upon arrival, enjoy lunch at the camp before the afternoon game-viewing drive. With rolling plains and grasslands stretching as far as the eye can see, the Masai Mara is home to the black-maned lion, Savannah (African) elephant, Cape buffalo, wildebeests, hyena, black rhino, topi, Burchelle's zebra, Masai giraffe and the elusive leopard. Meals: B, L, D

DAY 8 Masai Mara: If you choose, start the day with an optional sunrise hot-air balloon ride (weather permitting). After an early breakfast, depart on a full-day adventure on the Masai Mara Game Reserve as you continue to search for the "Big Five", waterbucks, warthogs, Thompson & Grant's gazelles, impalas, cheetah and more. In the afternoon, visit a traditional Masai manyatta (village) and experience the culture of this world-famous community where the Masai still live as they have for centuries. Interact with these nomadic people and experience their way of life. Return to the camp for your final dinner and overnight. Meals: B, L, D

DAY 9 Masai Mara – Nairobi: Your African adventure comes to an end as you say goodbye to the staff at the camp and



### Tour Highlights

- 20 Meals: 7 breakfasts, 7 lunches and 6 dinners
- Airport transfers on tour dates when air is provided by Mayflower Cruises & Tours
- Experienced Safari Guide with you during the entire small group adventure
- Get up close to elephants and giraffes at Nairobi's Elephant Orphanage and Giraffe Center
- Cross the equator
- Game-viewing drives in the Ol Pejeta Conservancy and the world-renowned Masai Mara Game Reserve
- Scenic boat ride on Lake Naivasha
- Visit to a traditional Maasai village

travel back to Nairobi. Lunch is included at a local restaurant before arriving at the Jomo Kenyatta International Airport for your flight home. Depart the African continent with memories and photographs of your special moments and unforgettable experiences. Meals: B, L

Arrival at your home city may be on Day 10 based on flight schedule.

Itinerary subject to change

### **HOTEL ACCOMMODATIONS**

Days 2 and 3 – Tamarind Tree Hotel or similar, Nairobi
Days 4 and 5 – Sweetwaters Tented Camp or similar,
OI Pejeta Conservancy

Day 6 – Lake Naivasha Sopa Lodge or similar, Lake Naivasha Days 7 and 8 – Tipilikwani Luxury Mara Camp or similar, Masai Mara Game Reserve

### Highlights of Kenya



2023 Departures	Per Person Twin	Single Room add
November 1	\$5,334	+ \$629

### Pricing includes complimentary round-trip transfer and round trip airfare from Chicago, O'Hare.

Air itineraries may not be available until documents are received. Air seats are assigned by the airline for the entire group. Seat changes can only be attempted upon receipt of tickets and documents at which time availability may be limited. If specific seat assignments are vital to your reservation, we recommend individual air reservations rather than booking air with the group.

Visas required on this program.

Deposit amounts - \$599 with TPP and \$250 without TPP Final payments due August 1, 2023

Optional Sunrise Hot-Air Balloon Safari: \$575 per person

\*Manji Foundation: The Manji Family comes from a long tradition of serving the local community. Their Foundation was created with a goal of empowering children by extending support to the most remote areas, where the poorest families live. The Foundation builds permanent school facilities, dormitories, provides uniforms, school supplies, nutritious meals, safe drinking water and so much more. They also help the homeless by home-cooking 350 meals every week, which are personally delivered around the community by the family members every Sunday. Mayflower is proud to partner with this family that is selfless in providing monetary and emotional support to others. To aid their Foundation, Mayflower is donating \$50 for every traveler who visits East Africa with us. Thank you!

### Travelers Protection Plan (TPP) - \$349 per person (optional)

This nonrefundable fee waives all cancellation fees when we are notified of cancellation one day before the tour departs. If you must leave the tour early due to personal illness, illness or death of a member of your immediate family, TPP guarantees full refund for any unused services after the departure of the tour. Other benefits include medical expenses for illness and injury, emergency transportation, 24 hour hot line, and lost or stolen baggage assistance. Return air transportation is included ONLY if your air tickets were provided by Mayflower Cruises & Tours. If you purchase the optional Travelers Protection Plan (TPP), you will be refunded all payments, including deposit amount, less the TPP premium amount.

Cancellation Charges Without Traveler's Protection Plan (TPP)

- · 91 days or more Deposit Amount • 90 to 45 days prior 20% of tour cost • 44 to 15 day prior 30% of tour cost 14 to 1 day prior 40% of tour cost · Day 1 of departure 100% of tour cost or early departure from tour
- · No refund on unused portions of the tour



Exclusions: Mayflower Cruises & Tours reserves the right to alter its refund and cancellation policy when a substantial amount of cancellation or postponement of travel is attributable to; conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Cruises & Tours.

\*PLEASE BE ADVISED THAT AN ASSUMPTION OF RISK FORM FROM THE UNIVERSITY WEBSITE MUST BE TURNED IN WITH RESERVATION FORM.\*

### FOR RESERVATIONS OR INFORMATION CONTACT:

**Mayflower Cruises & Tours Group Sales Department** 800-728-0724 ext. 201

Please mention the University of Wisconsin - Whitewater

**UW-Whitewater Contact - Amy Oeding** 262-472-7033 oedinga@uww.edu









Tour: _		Departure Date:	Martinuor
Group I	Name:	Group Number:	Mayflower  CRUISES & TOURS
For Res	servations Contact:		- - -
(2) v	RTANT: Please print your name EXACTLY as inveeks of making your reservation. Name correct in additional fees being assessed. Please note must be fully vaccinate	ctions, after final payment due date or afte	r tickets have been issued, will ion against COVID-19, travelers
-	Salutation: First: Middle: Middle: _	Last:Su	ffix: Nickname:
NO I	Address:		
MA	Phone: Cell:		
FOR	Passport Number:		
YOUR INFORMATION	Issue City, State, Country:		
OUF	Date of Birth: Place of Birth:		_ Gender: □ Male □ Female
<b>&gt;</b>	Emergency Contact:	Relationship:n not traveling with you.	Phone:
	r lease provide contact illiorination of perso	in lot daveling with you.	
	Salutation: First: Middle: _		
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ROOMING	Passport Number:		
ROC	Issue City, State, Country: Place of Birth: Place of Birth:		
	Emergency Contact:	Relationship:	
	Please provide contact information of perso	n not traveling with you.	
	Please advise your departure airport for this tour:		☐ Mayflower Air ☐ Writing Own Air
NOI	Make Checks Payable To:	One Bed	Twin Guaranteed Share Two Beds ers Protection Plan:
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AYM	Security Code: Exp. Date: Cardholder Name & Billing Address:		e By:
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### Agreement for Assumption of Risk, Indemnification, Release, and Consent for Emergency Treatment **University of Wisconsin – Whitewater Alumni Association**

### **Highlights of Kenya Tour** November 1-9, 2023

I, (print name), age, desire to particip Wisconsin – Whitewater Foundation, Inc. and Alumni Association activities and related	pate voluntarily in the University of trips.
I UNDERSTAND THAT I AM BEING ASKED TO READ EACH OF THE FOLLOW I UNDERSTAND THAT IF I WISH TO DISCUSS ANY OF THE TERMS CONTAIN CONTACT KATIE KUZNACIC, UW-WHITEWATER INTERIM VICE CH RELATIONS, AT (262) 472-5472.	VING PARAGRAPHS CAREFULLY. NED IN THIS AGREEMENT, I MAY
Assumption of Risks:	
I understand that not all risks can be foreseen and there are some risks which are uninherent risks that cannot be eliminated regardless of the care taken to avoid injuries. I which include, but are not limited to, the possibility of physical injury, fatigue, bruises, paralysis, and even death. I understand that the University and the Foundation have physician before participating in any strenuous physical activity. I understand that I accident insurance in effect and that no such coverage is provided for me by the Ununderstand, and appreciate the risks that are inherent in the above-listed program my participation is voluntary and that I knowingly assume all such risks.	am aware of the risks of participation, contusions, broken bones, concussion, advised me to seek the advice of my have been advised to have health and hiversity or the Foundation. I know,
Signature: Date:	
Signature of Parent or Guardian (If Participant is under 18*):	
Hold Harmless, Indemnity and Release:	
In consideration of my participation in these activities, I, for myself, spouse, heirs, pers agree to defend, hold harmless, indemnify and release the University of Wisconsin-Foundation, Inc., and their officers, directors, employees, agents, volunteers, and all other any and all claims, demands, actions, or causes of action of any sort on account of dan injury, or death which may result from my participation in the above-listed program. The negligence of the University of Wisconsin-Whitewater and/or the UW-Whitewater directors, employees, agents, and volunteers, but expressly does not include claims based gross negligence. I understand that by agreeing to this clause I am releasing claim including my right to sue.	Whitewater and the UW-Whitewater ers who are involved, from and against mage to personal property, or personal is release includes claims based on the Foundation, Inc., and their officers, sed on their intentional misconduct or
Signature: Date:	
Signature of Parent or Guardian (If Participant is under 18*):Date:	
<b>Consent for Emergency Treatment:</b>	
I authorize the University of Wisconsin-Whitewater and/or the UW-Whitewater representatives to consent, on my behalf, to any emergency medical/hospital care or tree of any licensed physician. I agree to be responsible for all necessary charges incurre rendered pursuant to this authorization.	atment to be rendered upon the advice
Signature:Date:	
Signature of Parent or Guardian (If Participant is under 18*):Date:	

<sup>\*</sup>If your family member will be under 18 while participating in University of Wisconsin-Whitewater activities and related trips, it is our policy to request your agreement to the above terms, on behalf of them.

# 2023 WORLD HOLIDAYS **Booking Conditions**

How to Make a Reservation: Phone, fax or visit our website - or call your travel professional. Please provide the full first and last names of travelers as it appears on passport and include address, phone number, tour name and departure date. Space will be held until deposit is received which is due within five business days after making your reservation.

### **Travel Agents Contact**

Mayflower Cruises & Tours 650 Warrenville Rd Suite 500 Lisle, IL 60532 (630) 435-8500 ext. 1 in Illinois (800) 323-7604 ext. 1 (630) 960-3575 fax www.mayflowercruisesandtours.com info@mayflowercruisesandtours.com

#### **Reservation Hours**

Monday - Friday 7:30 a.m. - 6:30 p.m. Central Time Saturday 9:00 a.m. - 2:00 p.m. Central Time

**Payments:** All deposits and final payments can be made by check or credit card. We accept the following credit cards: Visa and MasterCard

**Prices Subject to Change:** We reserve the right to vary itineraries and prices and substitute facilities, hotels or events of equal or better quality if necessary.

Guaranteed Share Program for Single Travelers: If you are traveling alone and would like a roommate for cost savings, let us know at the time of booking your reservation. Travelers must be non-smokers and cannot use a medical sleeping device to be eligible. Participants will be paired with another traveler of the same gender at the twin rate. If no roommate is available, you will get a single room at the twin rate. Guaranteed share reservations are available until the final payment period of a tour.

Roommate Cancellation: If you are booked as a "twin" and your roommate cancels their reservation, and you cannot find another roommate, you may either travel as a guaranteed share (see above) or travel as a single and pay the single supplement.

Health and Walking on Tour: Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. Travelers should be in reasonably good health. Some programs include destinations in higher elevations that may have varying effects on individual travelers. Tour Managers and Coach Drivers cannot lift or assist travelers into transportation vehicles. Mayflower Cruises & Tours requires that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance.

**Revision Fees:** A fee of \$25 per person per transaction will be charged for any changes, revisions or alterations made to your reservation after confirmation.

**Luggage Handling:** The tour cost includes porterage for one average size suitcase. A charge of \$5.00 per hotel will be collected by the Tour Manager for each additional piece of luggage that you bring.

**Travel Documents:** Your travel documents will be in your possession approximately 14 days prior to departure. Documents include tour timerary, departure and arrival information and times, hotel information, clothing suggestions, baggage tags, plus any helpful hist.

Mayflower Money, First Time Traveler and Referral Rewards: Every day you are on tour, you'll earn travel credits for future travel (Mayflower Money) with Mayflower Cruises & Tours. The more you travel the more you save.

Travelers new to Mayflower Cruises & Tours are provided with First Time Traveler additional savings of up to \$50 per person. Available at the request of individual tour members, the savings can be combined with other offers at the time of your reservation.

With Mayflower's Referral Rewards program you can earn hundreds of travel dollars when you refer a friend to us. Here is how it works – refer a friend that is NEW to Mayflower Cruises & Tours and you will earn up to a \$100 Travel Gift Card when your friend makes a reservation and pays the deposit on a tour that is 5 days or longer. The Travel Gift Card is per friend. So if you bring in a couple that is new to Mayflower – you will earn \$100 x 2 = \$200 in Travel Gift Cards. You can apply these Travel Gift Cards on upcoming tours\* you have with Mayflower Cruises & Tours. Your Friend also gets a First Time Traveler savings of \$100.

\*Some restrictions apply, call for details.

**Smoke Free Environment:** Although smoking is not allowed on the motorcoach, frequent rest/smoking stops are made.

Travelers with Special Needs: You must advise Mayflower at the time your booking is made of any disability requiring special attention. Mayflower will make reasonable efforts to accommodate the special needs of our travelers. Be aware that the Americans with Disabilities Act is applicable only within the United States and that accommodations for disabled travelers outside the United States may be more limited. If a traveler requires assistance, we require that he/she be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Mayflower personnel, nor its suppliers, may lift or physically assist travelers. If a traveler thinks he/she might need assistance during a trip, he/she should call Mayflower to determine what assistance might reasonably be provided. If special arrangements are provided, and these arrangements add to the Tour Operator's cost, the Tour Member will be responsible to pay the additional costs. Mayflower cannot provide special individual assistance to travelers with special needs for walking, dining or other routine activities.

Membership: Mayflower reserves the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower to be in the best interests of the traveler or the tour group. Children must be at least six years of age and accompanied at all times by a quardian.

Force Majeure: Except where otherwise expressly stated in these terms and conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of Force Majeure. "Force Majeure" means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid.

Responsibility: These tour programs are operated by Mayflower Cruises & Tours, Inc. 650 Warrenville Rd. Suite 500, Lisle, IL 60532. In common with other companies, Mayflower acts only as an agent for Tour Members in arranging room accommodations, transportation, sightseeing, admissions and restaurants. Mayflower reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other occurrence resulting from a change of tour scheduling made for Tour Members. Mayflower reserves the right to accept, decline or retain any person as a member of the tour, and is not responsible for any losses or damages of personal property, or for injuries, expenses or damages incurred by any Tour Member.

### United States Tour Operators Association

**\$1 Million Travelers Assistance Program:** Mayflower Cruises & Tours, Inc., shares the coverage available under the United States Tour Operators Association ("USTOA") \$1 Million Travelers Assistance Program with affiliates of Mayflower Cruises & Tours who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Mayflower Cruises & Tours travelers in the unlikely event of Mayflower Cruises & Tours bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Mayflower Cruises & Tours may be sufficient to provide only a partial recovery of the advance payments received by Mayflower Cruises & Tours. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, NY 10001, or by email to information@ustoa.com or by visiting www.ustoa.com.

**Tour Activity Level:** Travelers should be in reasonably good health. Please consult your physician for pre-departure health advice.

- 1. This program has a leisurely pace with minimal activity such as climbing stairs, boarding the motorcoach and walking within the hotels.
- 2. Average physical activity on this program requires the ability to climb stairs and walk reasonable distances, sometimes over uneven surfaces.
- **3.** A blend of longer and shorter touring days with walking tours. Expect more of the touring to be over uneven surfaces and involve more stairs.
- **4.** Longer touring days with more walking tours mixed with some periods of standing. Expect more of the touring to be over uneven surfaces and involve stairs.
- **5.** A more physical touring experience based on the destination. Involves longer walking tours, on uneven surfaces, may involve inclines, stair climbing, windy or wet conditions at sites and periods of standing. Expect some of the experiences to occur during the evening.

#### Payment Information

Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after making your reservation. Please see "Travelers Protection Plan (TPP)" section on the next page for further explanation of this benefit.

### DEPOSIT SCHEDULE: Land tour price up to \$3,500

<b>Land Tour with Air*</b> With TPP Coverage Without TPP Coverage	Deposit Per Person \$549 \$250	Final Payment 90 Days 90 Days
Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$499	90 Days
Without TPP Coverage	\$250	90 Days

### DEPOSIT SCHEDULE: Land tour price from \$3,501 and up

Land Tour with Air* With TPP Coverage Without TPP Coverage	\$599 \$250	Final Payment 90 Days 90 Days
<b>Land Tour Only</b> With TPP Coverage Without TPP Coverage	Deposit Per Person \$549 \$250	Final Payment 90 Days 90 Days

### DEPOSIT SCHEDULE: Japan - Land of the Rising Sun; Wonders of Australia and New Zealand

<b>Land Tour with Air*</b> With TPP Coverage Without TPP Coverage	Deposit Per Person \$699 \$250	Final Payment 90 Days 90 Days
Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$599	90 Days
Without TPP Coverage	\$250	90 Days

### DEPOSIT SCHEDULE: Wonders of Australia and New Zealand with Post-trip North Island Optional Extension

Land Tour with Air*	Deposit Per Person	Final Payment
With TPP Coverage	\$749	90 Days
Without TPP Coverage	\$250	90 Days
Land Tour Only	Deposit Per Person	Final Payment
Land Tour Only With TPP Coverage	Deposit Per Person \$649	Final Payment 90 Days

### DEPOSIT SCHEDULE: Gorilla Trek in Uganda

Land Tour with Air* With TPP Coverage Without TPP Coverage	<b>Deposit Per Person</b> \$2,099 \$1,500	Final Payment 180 Days 180 Days
Land Tour Only	Deposit Per Person	Final Payment
With TPP Coverage	\$1,999	180 Days
Without TPP Coverage	\$1,500	180 Days
Traveler Protection Plan fo	r this tour is managed and ad	ministered by Trip Mate.

For full coverage and cancellation details, please go to www.tripmate.com/wpF431G

### **Refund and Cancellation Policy**

Payments for land and air arrangements (less the deposit amount) will be refunded when cancellations are received prior to the final payment due date noted above. Deposits are non-refundable unless the optional Travelers Protection Plan (TPP) is purchased at the time of booking. When the optional Traveler Protection Plan is purchased and it is necessary to cancel your reservation, you will be refunded all payments, including the deposit amount, less the TPP premium.

\*Exception: If you purchase non-refundable airline tickets from Mayflower Cruises & Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will be charged the TPP premium for the land tour only. Any changes made to the reservation after final payment that alters the tour titnerary will result in cancellation charges as listed below. If you have purchased the Travelers Protection Plan, the premium will be applied to offset the cancellation charges.

Should you choose not to purchase our TPP, the following per person cancellation charges will be assessed for all tours and optional

- 91 days or more prior to departure: Deposit Amount is non-refundable
- 90 to 45 days prior to departure: 20% of total tour
- 44 to 15 days prior to departure: 30% of total tour
- 14 to 1 day prior to departure: 50% of total tour
- Day of departure or early departure from tour: 100% of total tour
- No refund on unused portions of the tour

### For Gorilla Trek in Uganda

Should you choose not to purchase our TPP, the following per person cancellation charges will be assessed for all tours and optional excursion costs:

- 181 days or more prior to departure: Deposit Amount is non-refundable
- 180 days to day of departure- 100% of Tour cost
- · No refund on unused portions of the tour

### **Exclusions for the Cancellation Fee Waiver**

Mayflower Cruises & Tours reserves the right to alter its Refund and Cancellation Policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Cruises & Tours.

### **Tour Price Includes**

All motorcoach transportation noted in the tour itinerary, round trip airport transfers on the tour departure and return dates (only) if air is purchased through Mayflower, services of the Tour Manager and driver, lodging, sightseeing, taxes, admissions, gratuities for waiters at included meals, as well as Mayflower Money. Included meals are clearly noted in the touring description. Air transportation is available upon request, at additional cost for all tours.

### What is Not Included on the Tour

The land price of your tour does not include airfare to the tour departure point; any inter or intra-country air; airline luggage charges; items of a personal nature; meals not included on the itinerary; sightseeing attractions listed as "optional excursions" and gratuities to the full time Tour Manager, motorcoach driver, all airport skycaps, van or limo drivers, local guides. Transfers between airport and hotel are not included unless you purchase air from Mayflower and travel on tour dates. Baggage fees assessed by the airlines are not included in the air price if you purchased air from Mayflower Cruises & Tours.

#### **Airline Security Measures**

The Transportation Security Administration requires that travelers provide their name exactly to their airline as it appears on their passport to be used while traveling, along with their date of birth and gender when making reservations to fly from the U.S. When making your flight reservations through Mayflower Cruises & Tours, you will be asked for this information by our staff. Due to airline security measures, your passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

#### Passport & Visas

Each U.S. citizen must have a valid passport. Expiration date of passport should be at least six months after the return date of the tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Some countries require visas for entry by U.S. citizens. We will send instructions for visa applications if a visa is required for your tour. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited. Visa fees and cost of obtaining a visa are not included in the tour price and is the responsibility of the traveler.

### **Medical Requirements**

Many countries have immunization requirements. Some countries require foreign visitors to have valid medical insurance on entry. Requirements vary by country and can change. Please check with your travel professional or call our office for details on which tours need these requirements. Specific instructions will be sent to you at 90 days prior to departure if your tour requires these conditions. Mayflower Cruises & Tours cannot be liable for delay or denial of entry due to missing documents.

#### **Itinerary Changes**

There may be times when we may have to alter the scheduled itinerary, cruise vessels, hotels, shore excursions etc. due to weather conditions or conditions on the river in regards to water levels, locks, or other delays. Any changes in the itinerary due to these conditions will not result in eligibility for a refund. All itineraries are subject to change without prior notice and may need to be altered due to water level and other weather conditions.

### **Travelers Protection Plan**

Our Travelers Protection Plan consists of a Cancellation Fee Waiver combined with Travel Insurance Benefits.

### Part A - Cancellation Fee Waiver (CFW)

Should you have to cancel your tour or interrupt your tour en-route, we offer a non-refundable Travelers Protection Plan (TPP) in our deposit schedule. This non-refundable fee waives all cancellation fees and penalties, provided we are notified of the cancellation one day before your tour departs. While on tour, if a passenger must leave early due to a personal illness, illness or death of a member of the immediate family, the purchase of the Travelers Protection Plan (TPP) guarantees full refund for any unused services (including purchased optional excursions) after the departure of the tour. Handling of return air transportation is included if your airline tickets were provided by Mayflower Cruises & Tours.

\*Exception: If you purchased non-refundable airline tickets from Mayflower Cruises & Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will only be charged the TPP premium for the land tour instead of the premium for land tour with air (certain exclusions apply and are detailed in the Description of Coverage Brochure).

#### Part B - Travel Insurance Benefits

In addition to the Part A - Cancellation Fee Waiver, this plan also provides the following travel insurance benefits. These Part B Benefits are offered and administered by Trip Mate, Inc., are underwritten by the insurance carriers listed below and are subject to the terms, conditions and exclusions of the policy:

- \$25,000 Accidental Death & Dismemberment
- \$500 Travel Delay (Up to \$100 Per Day)
- \$25,000 Medical Expense/Emergency Evacuation
- 24 Hour Worldwide Assistance Service
- \$2,000 Baggage / Travel Documents
- \$500 Baggage Delay (Up to \$100 Per Day)

Certain exclusions and limitations apply and are detailed in the Description of Coverage Brochure which will be enclosed with your deposit receipt and is also available to you, upon request, at any time prior to your purchase of the plan. For example, coverage does not apply to: suicide, normal pregnancy, war or any act of war, mental or nervous disorders. A Traveling Companion is defined as a person or persons with whom you have coordinated Travel Arrangements and intend to travel with during the trip. Sickness or Injury must require care by a Physician and must commence while insurance is in force for you. This plan does not cover a loss that results from an illness, disease, or other condition (of you, an Immediate Family Member, Traveling Companion or Business Partner), event or circumstance which occurs at a time when this plan is not in force for you.

Part B Travel Insurance is underwritten by United States Fire Insurance Company, Eatontown, NJ.

For complete details on the protection plan refer to the Description of Coverage Brochure enclosed with your deposit receipt. They are also available to you online at www.tripmate.com/wpF431M.

Important! The Travelers Protection Plan must be purchased by the time of initial payment and may not be purchased at a later date. Not valid for residents of New York State.

