Workstation Management Meeting – 4/8/19

All:

- Lab/Class Software Lists – Fall 2019
  - Any Questions?
- Hardware Delays – CPU shortages causing delays, especially in desktops. Everything ordered by cutoff should be fine.
- Screen Lock
  - In place on Office Macs and PCs
- Citrix
  - Additional Apps
    - -Adobe: Will depend how new, shared device software builds work.
    - SALT: Added to image, Need to publish.
- Labmod – Where possible we will be ordering equipment as soon as possible with deferred warranties until the summer.
  - Open Items:
    - MG127 – Demos being built.
    - WH3002 – New devices will need to be imaged – Need vendor engagement.
- 10.10 Macs will be targeted next for upgrade – Updates?
  - Sent Lists
- Cisco AMP – Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
  - SEP will be removed at a later date and Microsoft security enabled.
  - Some devices with toolbar malware. Developing process for these issues so we can address these as they happen.
- Papercut Upgrade: No report issues
  - App reliability on CoBE Ricoh devices – Update?
- Adobe:
  - 2019 version for fall semester
- Office:
  - 2016 Version for next academic year

CA:

- 10.10 Macs – Sent List
- Physical Inventory – Eileen stated would be done by the end of January

CLS:

- 10.10. Macs – Sent List
- Chemistry Software – Apparently Not Ordered…
- Possible to update Citrix Installer from gateway.uww.edu? – Joe U Checking on this
- Labview software upgrade? – Need concurrent?

CoBE:

- 10.11 Macs – Sent List

CoEPS:

- 10.10 Sent List
- Met to review iPad configuration – Working on apps and folders.
  - Serial Numbers of existing devices?
- ROTC Computers that need to be replaced – Jon to check if they are rooms in 25-Live and eligible for labmod
  - 1 not eligible. 2 are, we'll replace with something newer this summer.

Housing:

- Query hawkcard HID numbers via door system? Not currently stored in Blackboard, so I cannot pull from there.
- Nick has been working with Citrix on some changes to Xenmobile, once turned back over to me, we can complete the configuration.