



Workstation Management Meeting – 6/17/19

All:

- Lab/Class Images - Finalizing
 - Working on test devices so we can start imaging as soon as possible.
 - Adobe:
 - 2019 version for fall semester
 - Office:
 - 2016 Version for next academic year
- macOS Catalina – This Fall
 - 32-bit apps are deprecated and will NOT load
 - Mac Activation Lock (yay)
- Hardware Delays – CPU shortages causing delays, especially in desktops. Everything ordered by cutoff should be fine.
- Citrix
 - Additional Apps
 - Adobe: Will depend how new, shared device software builds work.
 - SALT: Still having issues.
 - Workspace download opposed to Receiver – Will require upgrade that we can't do on-prem yet.
- Labmod – Where possible we will be ordering equipment as soon as possible with deferred warranties until the summer.
- 10.10 Macs will be targeted next for upgrade – Updates?
 - Sent Lists
- Cisco AMP – Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
 - SEP will be removed at a later date and Microsoft security enabled.
 - Some devices with toolbar malware. Developing process for these issues so we can address these as they happen.
- Papercut Upgrade: No report issues
 - App reliability on CoBE Ricoh devices – Update?

CA:

- 10.10 Macs – Sent List

CLS:

- 10.10. Macs – Sent List

CoBE:

- 10.11 Macs – Sent List

CoEPS:

- 10.10 Sent List

Housing:

- Query hawkcard HID numbers via door system? Not currently stored in Blackboard, so I cannot pull from there.
- Nick has been working with Citrix on some changes to Xenmobile, once turned back over to me, we can complete the configuration.