

Instructional, Communication and Information Technology

Workstation Management Meeting – 8/26/19

All:

- Lab/Class Images Tie up any loose ends this week
- macOS Catalina This Fall
 - o 32-bit apps are deprecated and will NOT load
 - Mac Activation Lock (yay)
- Citrix
 - Additional Apps
 - Adobe: Photoshop is currently published, Illustrator, InDesign, Acrobat and Dreamweaver will be published this week.
 - SALT: Still having issues.
 - Workspace download opposed to Receiver Will require upgrade that we can't do onprem yet.
- Labmod –
- 10.10 Macs will be targeted next for upgrade Updates?
 - o Sent Lists
- Cisco AMP Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
 - SEP will be removed at a later date and Microsoft security enabled.
 - Some devices with toolbar malware. Developing process for these issues so we can address these as they happen.
- Papercut Upgrade: No report issues
 - App reliability on CoBE Ricoh devices Update?

CA:

• 10.10 Macs – Sent List

CLS:

• 10.10. Macs – Sent List

CoBE:

• 10.11 Macs – Sent List

CoEPS:

• 10.10 Sent List

Housing:

- Query hawkcard HID numbers via door system? Not currently stored in Blackboard, so I cannot pull from there.
- Nick has been working with Citrix on some changes to Xenmobile, once turned back over to me, we can complete the configuration.