



Workstation Management Meeting – 10/21/19

All:

- macOS Catalina – Released – Testing imaging workflows and enterprise apps
 - 32-bit apps are deprecated and will NOT load
 - Lots of security prompts
- Citrix
 - Additional Apps
 - MS Access, MS Visio and MS Project are installed. Need to publish new snapshot
 - Holding off on any additional Adobe apps for the time being
 - Workspace download opposed to Receiver – Will require upgrade that we can't do on-prem yet.
- Labmod – Very little if any money, don't expect much to be replaced
- Remaining 10.10, 10.11 and 10.12 Macs will be targeted next for upgrade – Updates?
 - Sent Lists
- Cisco AMP – Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
 - SEP will be removed at a later date and Microsoft security enabled.
 - Some devices with toolbar malware. Developing process for these issues so we can address these as they happen.
- Papercut Migration:
 - All Network printers are being migrated to Papercut. We will look for your assistance with certain areas.
 - Can setup reporting etc...
 - More in depth implementations – Schedule a meeting with me
- Zenworks to SCCM Migration – Sending over purchasing info. We'll be working with the groups as we implement this to ensure a smooth transition.

CA:

- Macs – Sent List

CLS:

- Macs – Sent List
- Papercut Transition – Follow me queue?

CoBE:

- Macs – Sent List
- Lanschool HH3202

CoEPS:

- Macs - Sent List
- WH1005-14-LM – Network jack not active, can you please submit a ticket.

Housing:

- Query hawkcard HID numbers via door system? Not currently stored in Blackboard, so I cannot pull from there.
- Nick has been working with Citrix on some changes to Xenmobile, once turned back over to me, we can complete the configuration.
- Everything all set with new Res Hall?