Workstation Management Meeting – 12/16/19

All:

- macOS Catalina – Released – Testing imaging workflows and enterprise apps
    - 32-bit apps are deprecated and will NOT load
    - Lots of security prompts
    - Working on Scheduling compatible Anyconnect Update after the semester ends
- Spring Software Updates – Any questions or concerns?
- Mac – EFI Password
    - To be implemented on all labs/classrooms and office computers.
    - MUST be removed via policy prior to disposal / surplus
- Citrix
    - Additional Apps
        - MS Access, MS Visio and MS Project are installed. Need to publish new snapshot
        - Holding off on any additional Adobe apps for the time being
    - Workspace download opposed to Receiver – Will require upgrade that we can't do on-prem yet.
- Labmod – Updates
    - HH2202 – Computers here, can install whenever over Winterim.
    - Labview Software – Getting quotes with valid dates from state contract so we can submit the DoA waiver.
        - Not needed until Catalina ?
    - UH245 – Does the computer come with the gas chromatograph?
    - UH57 and UH61 – Utilization not there.
    - UH58 – Order computers over spring and deploy in summer
    - UH166 - Use unused computers from the Observatory – Install over winterim.
- Remaining 10.10, 10.11 and 10.12 Macs will be targeted next for upgrade – Updates?
    - Sent Lists
- Cisco AMP – Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
    - SEP will be removed at a later date and Microsoft security enabled.
    - Some devices with toolbar malware. Developing process for these issues so we can address these as they happen.
- Papercut Migration:
    - All Network printers are being migrated to Papercut. We will look for your assistance with certain areas.
    - Can setup reporting etc…

- o   More in depth implementations – Schedule a meeting with me
- Zenworks to SCCM Migration – Sending over purchasing info. We'll be working with the groups as we implement this to ensure a smooth transition.

CA:

- Macs – Sent List

CLS:

- Macs – Sent List
- Papercut Transition – Follow me queue?

CoBE:

- Macs – Sent List
- Lanschool HH3202

CoEPS:

- Macs - Sent List
- WH1005-14-LM – Network jack not active, can you please submit a ticket.

Housing:

- Query hawkcard HID numbers via door system? Not currently stored in Blackboard, so I cannot pull from there.
- Nick has been working with Citrix on some changes to Xenmobile, once turned back over to me, we can complete the configuration.
- Everything all set with new Res Hall?