Workstation Management Meeting - 3/9/20

All:

- Adobe Refresher
 - Devices shared between students and/or students and fac staff (excluding lab class imaged devices) will need a shared device license assigned.
 - Lab/Class devices These are shared licenses and users must authenticate
 - Office Computers (fac staff only) Authenticate to use.
- macOS Catalina Any Issues?
- Fall Software Updates Sheets coming out soon
- Administrative Rights
 - o Executing on ICIT, other groups to start shortly after
- Purchasing Submit orders now Cutoff April 10 for this FY
 - o Still no idea what exactly shared services "service" will look like
- Citrix
 - Workspace download opposed to Receiver Will require upgrade that we can't do onprem yet.
- Labmod Updates
 - Labview Software Purchased outside of labmod Has Steve gotten anything? I havn't seen anything come through.
 - UH58 Probably won't be funds for these
- Remaining 10.10, 10.11 and 10.12 Macs will be targeted next for upgrade Updates?
 - Sent Lists
- Cisco AMP Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
 - SEP will be removed at a later date and Microsoft security enabled.
- Papercut Migration Complete
 - o iPrint client uninstall pushing today.
- Zenworks to SCCM Migration Sending over purchasing info. We'll be working with the groups as we implement this to ensure a smooth transition.

CA:

Macs – Sent List

CLS:

- Macs Sent List
- Windows 7 Sent

CoBE:

- Macs Sent List
- Windows 7 Sent

CoEPS:

- Macs Sent List
- Windows 7 Sent
- WH1005-14-LM Network jack not active, can you please submit a ticket.

Housing:

• Query hawkcard HID numbers via door system? Not currently stored in Blackboard, so I cannot pull from there.