Workstation Management Meeting – 4/6/20

All:

- Adobe – Refresher
  - Devices shared between students and/or students and fac staff (excluding lab class imaged devices) will need a shared device license assigned.
  - Lab/Class devices – These are shared licenses and users must authenticate
  - Office Computers (fac staff only) – Authenticate to use.
- Work from home – Computer loans – After the semester is over computers that were loaned to users will need to be returned. As a rule of thumb, we highly recommend fac/staff use laptops moving forward to better facilitate any remote learning needs. We will not be replacing classroom computers moving forward. The expectation is faculty will bring their laptop and connect into the AV system.
- macOS Catalina – Any Issues?
- GA Labs – Many will have number of devices reduced…
  - UH51 - Reduce to 21PC – New devices to be ordered this week.
- Fall Software Updates – Lists sent. Please let me know if there are any questions
  - Adobe 2020
  - Microsoft Office 2019
  - Flash and Java to be removed
- Administrative Rights
  - Executing on ICIT and registrar, other groups to start shortly after
- Purchasing – Submit orders now – Cutoff April 10 for this FY
  - Still no idea what exactly shared services "service" will look like
- Citrix
  - Workspace download opposed to Receiver – Will require upgrade that we can't do on-prem yet.
- Labmod – Updates
  - Labview Software – Purchased outside of labmod – Has Steve gotten anything? I haven't seen anything come through.
- Remaining 10.10, 10.11 and 10.12 Macs will be targeted next for upgrade – Updates?
  - Sent Lists
    - This is extremely important. We can still upgrade Macs while users are remote. We need to complete these or we will be forced to block access over the summer.
- Cisco AMP – Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
  - SEP will be removed at a later date and Microsoft security enabled.

- Zenworks to SCCM Migration – Sending over purchasing info. We'll be working with the groups as we implement this to ensure a smooth transition.

CA:

- Macs – Sent List

CLS:

- Macs – Sent List
- Windows 7 – Sent

CoBE:

- Macs – Sent List
- Windows 7 – Sent

CoEPS:

- Macs - Sent List
- Windows 7 – Sent
- WH1005-14-LM – Network jack not active, can you please submit a ticket.

Housing:

- LE5A-01-LM – This needs to be removed by the end of the semester.
- Query hawkcard HID numbers via door system? Not currently stored in Blackboard, so I cannot pull from there.