Workstation Management Meeting – 5/18/20

All:

- DocuSign – State of Wisconsin has a contract that allows us access. This was a surprise to all UW Institutions. ICIT is investigating shib integration for use on campus… No timeline at this point.
- Work from home – Computer loans – After the semester is over computers that were loaned to users will need to be returned. As a rule of thumb, we highly recommend fac/staff use laptops moving forward to better facilitate any remote learning needs. We will not be replacing classroom computers moving forward. The expectation is faculty will bring their laptop and connect into the AV system.
- Computer Records – Anytime a computer is reimaged and assigned to a new person, we need to know. If not going to be in use records should be removed and device put into stock.
- Classroom Computers / Plan for Fall – No Instructor Stations – faculty will need laptops to bring to class to cut down on shared keyboards / Mice.
    - Need to determine who has laptops and who doesn't
- SCCM – Looks like this has finally be properly handled by purchasing
    - Office imaging and deployment dates to follow.
    - Labs/Classrooms will be imaged with SCCM, and software pushed as well.
- Bitlocker Full disk encryption – We will work to begin implementing this on all Windows devices once SCCM is in place.
    - Older hardware maybe troublesome as TPM 1.2 is required for Windows 10 devices.
- Fall Software Updates – Due Friday May 1st. If you need quotes on software try and let me know as soon as possible.
    - Catalina standard for Macs (No 32-bit apps)
    - Adobe 2020
    - Microsoft Office 2019
    - Flash and Java to be removed
- Administrative Rights
    - Still working through administrative areas.
- Purchasing – FY cutoff has passed. Not processing any new orders at this time.
    - Still no idea what exactly shared services "service" will look like
- Citrix
    - Gateway.uww.edu will now download the Workspace app opposed to the old receiver.
    - Working on other items to simplify configuration when downloaded from gateway.
- Windows 10 - Feature Build Updates – We need to start pushing these and will likely begin once SCCM is Implemented
- Remaining 10.11 and 10.12 Macs will be targeted next for upgrade – Updates?

- o <mark>Sent Lists</mark>
  - ▪ <mark>This is extremely important. We can still upgrade Macs while users are remote. We need to complete these or we will be forced to block access over the summer.</mark>
- Cisco AMP – Pushed to majority of office devices. We are excluding macOS older than 10.12. Need to ensure we get those devices updated ASAP.
  - o SEP will be removed at a later date and Microsoft security enabled.
  - o ClamAV enabled on macOS – No issues

CLS:

- Computer Hardware – Thanks for picking up a lot of your equipment that has arrived so far.

CoBE:

CoEPS:

- Macs - Sent List
- Windows 7 – Sent
- WH1005-14-LM – Network jack not active, can you please submit a ticket.

Housing:

- LE5A-01-LM – This needs to be removed by the end of the semester.
- Computer Hardware – We'll need to coordinate a time to drop this off, of if you have someone available to pick it up
  - o Lots of Monitors so far.