

Instructional, Communication and Information Technology

### Workstation Management Meeting – 9/17/18

All:

- New Computer Models
  - o Zbook
    - Finalizing Let me know if any feedback or requests.
  - Macbook Pro
    Finali
    - Finalizing will be fully customizable as the current items are.
- Software Renewals Coming due:
  - Smart Notebook Available for Fac/Staff by HPSM request only.
- Citrix
  - Currently Upgrading Virtual Apps. Any other requests for software?
    - -CoBE: SPSS Modeler 24
    - -CLS: R, R studio, Mathematica
    - Housing: Google Chrome
    - -Adobe: Engaged Citrix on Adobe applications and working to see what we can do to get those functional in our environment
- 10.10 Macs will be targeted next for upgrade Updates?
  - Next release of Cisco Jabber does not support 10.10 which causes issues for a campus wide push.
  - o **~80**
- High Sierra
  - Began new DEP provisioning process
    - A few bumps, but I'll continue working with areas who image to refine the process.
- Helpdesk
  - Michael Schneck is no longer with the university. ICIT Management team is investigating alternative options.
- Papercut Migration for fac/staff
  - Looking for areas interested in looking at the Papercut options to formulate a plan to migrate devices. – No Updates
- Adobe:
  - Initial sycronization to give fac/staff federated access to the All Apps plan is in place. I am working on documentation and then we will announce to users. – On hold, pending IDM issues not syncing all fac/staff. T3 IDM looking into.
    - Labs/Classrooms will still have serialized licenses
    - Office computers will have the option for serialized licenses (might go away in new ETLA Next fall), or named user

- Be careful if it is an office computer, which students use, you will need the serialized license in this case.
- If a user logs into a serialized install it can wipe out the serialized license. There is the "Adobe Creative Cloud Enterprise License (Expires 11-19)" available to re-serialize the license.
- Adobe has committed to a new student-licensing model which is to work with named-user only applications like XD, Dimension and Captivate 2017.
- Resructuring:
  - After submitting our proposals for restructuring colleges has decided they will be handling everything related to the transition?
  - o UW-Colleges still supporting and purchasing existing UW-Rock fac/staff equipment
  - UW-Whitewater is taking part in various IT restructuring functional groups with other campuses.

### CA:

- 10.10 Macs Updates?
- Booth Computers Qlab
  - If we need to purchase an upgrade let me know and I can get a quote.

# CLS:

- 10.10 Macs Updates?
- iPad software?
  - Joel to schedule meeting to review configuration
- UH238 Laptops Monitoring this week as far as domain binding

# CoBE:

• 10.11 Macs – List sent to Joe

# CoEPS:

- 10.10 Macs
- Joel to schedule meeting to review iPad configuration
- MacBook Pro's this week

# Housing:

- 10.10 Macs
- I'll let you know when the lab mac is ready to go (will be this week)