

## Campus Supported Technologies

(General) Technology	What you Used Before	What you Use Now	Notes
Email	Office365	<a href="#">Microsoft Outlook Exchange</a>	UW-W has on premises exchange and a web-based version.
Wi-Fi	“UWC-BYOD” “UWC-Guests”	“ <a href="#">UWW</a> ” “ <a href="#">UWWGuest</a> ”	<a href="#">Register or sponsor</a> a guest wireless account for campus visitors.
Student Information System	PRISM	<a href="#">WINS</a>	Visit the <a href="#">Registrar’s website</a> for additional info on WINS.
General Technology Support	CITS	<a href="#">Technology Support Center Help Desk</a>	(262)-472-4357 <a href="mailto:helpdesk@uww.edu">helpdesk@uww.edu</a> Andersen Library 2000
Individual File Storage	Z:Drive OneDrive	<a href="#">G:Drive</a> <a href="#">Google Drive</a> OneDrive (Existing Acct)	Staff will have access to a personal G:Drive.
Network Departmental Storage	Sharepoint	<a href="#">H:Drive</a>	UW-Rock staff will have access to H:Drive for shared storage.
Network Shared Storage	K:Drive	<a href="#">T:Drive</a>	T:Drive access can be requested through <a href="#">HPSM ticket</a> .
Printing (PC)	PaperCut	<a href="#">PaperCut</a>	PC’s can install printers from <a href="http://\papercut.uww.edu">\\papercut.uww.edu</a>
Printing (Mac)	PaperCut	<a href="#">PaperCut</a>	Macs install printers from the Self Service app.
Directory	Campus Directory	<a href="#">White Pages</a>	Office phone and locations coming soon.
Self-Service Application Installation (PC)	SCCM	<a href="#">Zenworks</a>	Install software using the <a href="#">Zenworks Application</a> .
Self-Service Application Installation (Mac)	JAMF	<a href="#">JAMF</a>	Install software using the <a href="#">Self Service Application</a> .
Computer/Hardware Purchasing	CITS	<a href="#">Self-Service Ticket</a>	Tech purchasing is made through the HPSM catalog.
MFA Requests	N/A	<a href="#">Technology Support Center Help Desk</a>	Those with critical access to WINS, HRS or SFS data require MFA.
Room Reservations (Meetings)	Office 365	<a href="#">Outlook Calendar</a>	Schedule and block meetings through Outlook.

Room Reservations (Events & Classes)	Office 365	<a href="#">25Live</a>	Class and Event scheduling tool.
Instant Messaging	Lync	<a href="#">Cisco Jabber</a>	Instant messenger, take/receive calls and manage voicemails.
Videoconferencing	Skype/Zoom	<a href="#">Webex Meetings</a>	Host or join online meetings from anywhere.
Communication and Collaboration	N/A	<a href="#">Webex Teams</a>	Instant messaging, videoconferencing, and file sharing.
Surveys and Forms	Qualtrics, Office365 and Google Forms.	<a href="#">Qualtrics</a> <a href="#">Google Forms</a>	<a href="#">Qualtrics Tips and Training</a>
Self-Help Tutorials	LinkedIn Learning	<a href="#">LinkedIn Learning</a>	Lynda will rebrand to LinkedIn Learning this Fall.
Blogs	N/A	<a href="#">Blogs@UWW</a>	Enterprise communication tool for faculty and staff.
<b>(Instructional) Technology</b>	<b>What you Used Before</b>	<b>What you Use Now</b>	<b>Notes</b>
Learning Management System	D2L	<a href="#">Canvas</a> (Beginning Fall 2019)	UW-W is transitioning from D2L to Canvas.
Course Media Management	Kaltura Mediasite	<a href="#">REV (reusable videos)</a> <a href="#">Kaltura (one-time videos in Canvas)</a>	Create, manage, and distribute streaming video.
Student Response Systems (In-Class)	Turning Point	<a href="#">Turning Point</a> <a href="#">Poll Everywhere</a>	Poll Everywhere is free to students and instructors.
Online Exam Security	Examity	<a href="#">Respondus</a>	Create and manage your exams in Canvas.
Plagiarism Checker	N/A	<a href="#">Turnitin</a>	Web-based tool; allows student papers to be checked for plagiarism.
Wikis	N/A	<a href="#">ClassWikis</a>	UW-W uses Confluence for our wikis/spaces service.
Instructional Technology Consulting	UW Colleges	<a href="#">Learning Technology Center</a>	Individual and departmental consultations available.

