



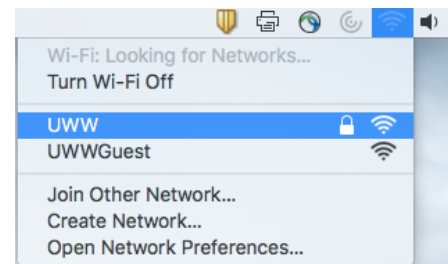
Connect to Wi-Fi on Mac Laptop

OVERVIEW

This guide will walk you through the steps to connect to the UW-Whitewater wireless network on campus with your Mac laptop.

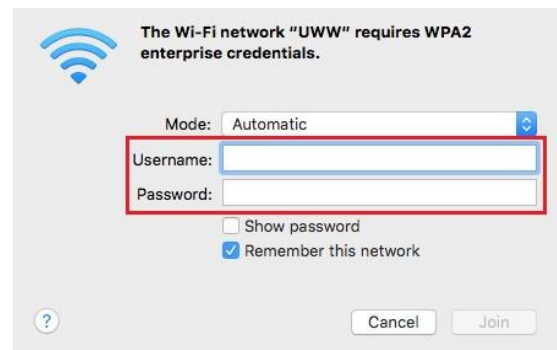
Step 1

Locate and select your device **wireless connectivity icon** in the system tray.
Select "**UWW**" under the available networks



Step 2

The UWW Wi-Fi will then prompt you to enter a user name and password.
Enter **your UW-Whitewater Net ID and password**.
Then select **Join**.



Step 3

The next screen will prompt you to install a Wi-Fi certificate.
Select **Continue**.



Connected

You should now be successfully connected to the UWW wireless network.



TROUBLESHOOTING

This guide will walk you through the main troubleshooting steps if you are unable to connect to the UW-Whitewater wireless network on campus with your Mac laptop.

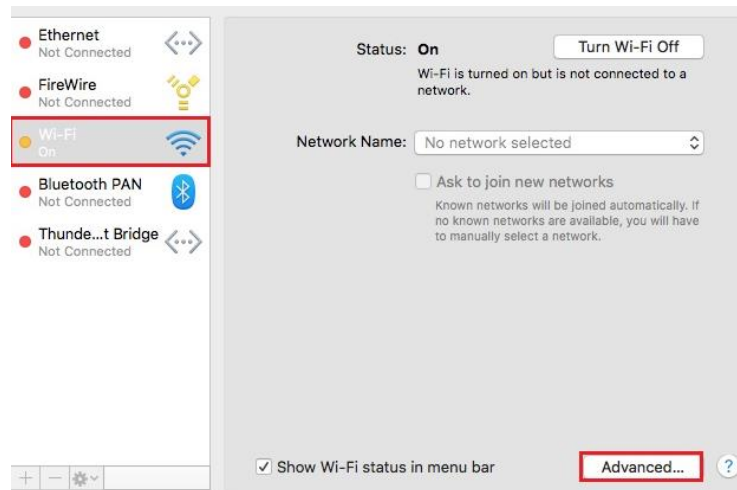
Step 4

Locate and select your device **wireless connectivity icon** in the system tray. Select **Open Network Preferences**.



Step 5

Make sure **Wi-Fi** is selected on the left, then select **Advanced**.



Step 6

Select the **UWW** network and select the **Minus** button. Then select **Ok**. Repeat steps 1 – 3 to re-connect to the network.

Note: If your device is trying to connect to the **UWWGuest** network automatically, please repeat steps 4 – 6 to remove this network from your device. The UWWGuest network is not available to you unless you have been given a specific username and password from the helpdesk.

