Connect to Wi-Fi on Windows Laptop

OVERVIEW
This guide will walk you through the steps to connect to the UW-Whitewater wireless network on campus with your Windows laptop.

Step 1
Locate and select your device wireless connectivity icon in the system tray.

Step 2
Select “UWW” under the available networks and select Connect.
Step 3

The UWW Wi-Fi will then prompt you to enter a user name and password. Enter your UW-Whitewater Net ID and password. Then select Ok and Connect.

Connected

You should now be successfully connected to the UWW wireless network.
TROUBLESHOOTING
This guide will walk you through the main troubleshooting steps if you are unable to connect to the UW-Whitewater wireless network on campus with your Windows Device.

Step 4
Locate and select your device wireless connectivity icon in the system tray. Then select Network & Internet Settings.

Step 5
Navigate to the Wi-Fi tab on the left side of the screen. Then select Manage Known Networks.

Step 6
Select the UWW network and select Forget. Repeat steps 1 – 3 to re-connect to the network.

Note: If your device is trying to connect to the UWWGuest network automatically, please repeat steps 4 – 6 to remove this network from your device. The UWWGuest network is not available to you unless you have been given a specific username and password from the helpdesk.

Questions? Contact the Help Desk: helpdesk@uw.edu, (262) 472-4357 2018