



# Connect to Wi-Fi on Windows Laptop

## OVERVIEW

This guide will walk you through the steps to connect to the UW-Whitewater wireless network on campus with your Windows laptop.

### Step 1

Locate and select your device **wireless connectivity icon** in the system tray.



### Step 2

Select "**UWW**" under the available networks and select **Connect**.

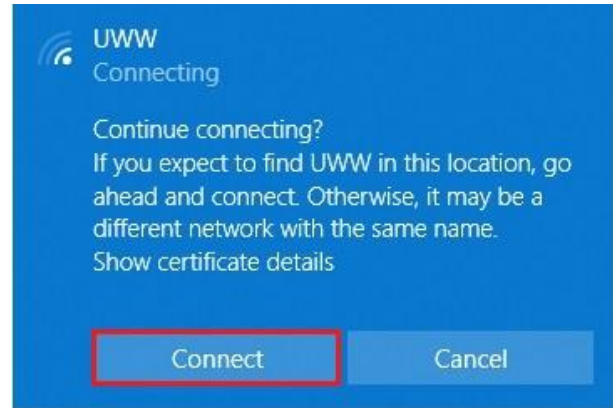


### Step 3

The UWW Wi-Fi will then prompt you to enter a user name and password.

Enter **your UW-Whitewater Net ID** and **password**.

Then select **Ok** and **Connect**.



### Connected

You should now be successfully connected to the UWW wireless network.

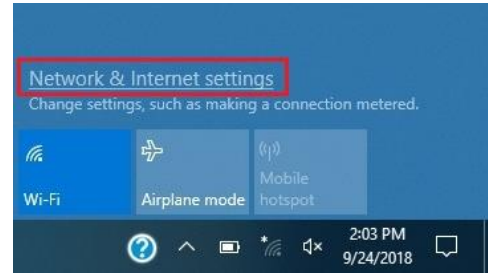


## TROUBLESHOOTING

This guide will walk you through the main troubleshooting steps if you are unable to connect to the UW-Whitewater wireless network on campus with your Windows Device.

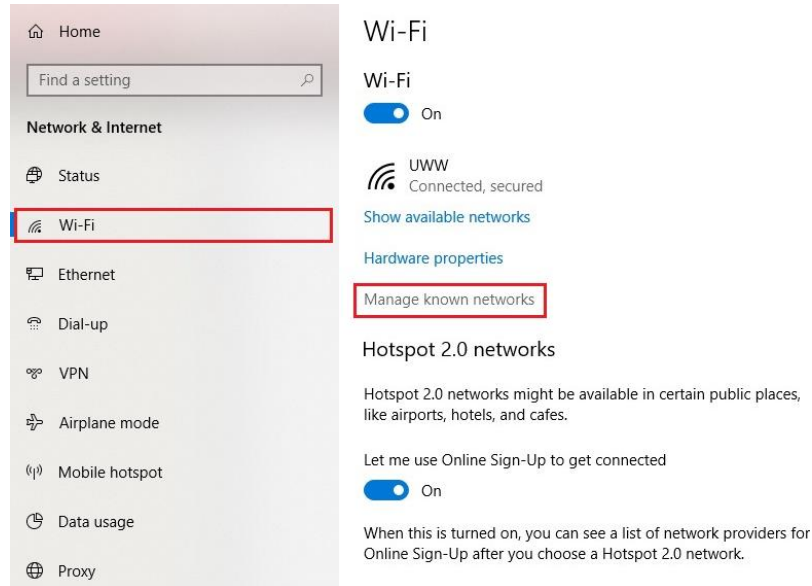
### Step 4

Locate and select your device **wireless connectivity icon** in the system tray. Then select **Network & Internet Settings**.



### Step 5

Navigate to the **Wi-Fi** tab on the left side of the screen. Then select **Manage Known Networks**.



### Step 6

Select the **UWW** network and select **Forget**. Repeat steps 1 – 3 to re-connect to the network.

Note: If your device is trying to connect to the **UWWGuest** network automatically, please repeat steps 4 – 6 to remove this network from your device. The UWWGuest network is not available to you unless you have been given a specific username and password from the helpdesk.

