Connect to Wi-Fi on iPhone and iPad

OVERVIEW
This guide will walk you through the steps to connect to the UW-Whitewater wireless network on campus with your iPhone and iPad.

Step 1
Navigate to your device Settings menu and select Wi-Fi.

Step 2
Make sure your Wi-Fi is turned on and select “UWW” under the available networks.

The UWW Wi-Fi will then prompt you to enter a user name and password. Enter your UW-Whitewater Net ID and password.
Step 3

The next screen will prompt you to install a Wi-Fi certificate. Select **Trust** in the top right corner of the screen.

Connected

You should now be successfully connected to the UWW wireless network.
TROUBLESHOOTING
This guide will walk you through the main troubleshooting steps if you are unable to connect to the UW-Whitewater wireless network on campus with your iPhone and iPad Device.

Step 4
Navigate to your device Wi-Fi settings and select Information icon next to the UWW network. Then select Forget This Network.

Step 5
Select Forget This Network.

Step 6
Repeat steps 1 – 3 to re-connect to the network.

Note: If your device is trying to connect to the UWWGuest network automatically, please repeat steps 4 – 6 to remove this network from your device. The UWWGuest network is not available to you unless you have been given a specific username and password from the helpdesk.