



University Technology Committee | University of Wisconsin-Whitewater

Tuesday, March 23rd, 2021 | 2pm to 3pm | Webex

Matt Aschenbrener	Matt Vick X	Karen Brueggeman X
Eric Loepp X	Elizabeth Watson	Kris Curran X
Paul Waelchli X	Bob Mertens X	Robert Schramm
Trisha Barber X	Patty Fragola X	Elena Pokot X
Mary Acuna X	Austin May	Sara Deschner X

Minutes

1. Review March 2nd, 2021 meeting minutes (handout)

Minutes were reviewed and approved.

2. LTC Update (MV/KM) (handout)

Matt Vick gave the LTC update to the committee.

- a. **Spring Survey:** LTC will be sending out announcements regarding a survey. This will help us in planning programming and determining faculty and staff needs.
- b. **Celebrating Teaching & Learning Conference:** The LTC will resume this conference on May 19. It will be held in an online format with workshops led by UW-W Equity Ambassadors and presentations from the Cisco/Presidio Teaching with Technology honorarium awardees. Sign up at <https://my.uww.edu/signup/registration/details/16799>

3. Duo (KM) (handout)

Elena Pokot shared that this project has been complicated significantly since the start with recent UWSA changes due to Direct Deposit and ShopUW+.

Tricia Barber shared that MFA will now not be required for ShopUW--per an email that came out just before the UTC meeting today. Question asked: Will this change the need for PCards to have MFA? Tricia will reach out to UWSA to find out.

Karen Brueggeman asked if Duo will allow three logins on separate computers like Symantec? Answer: Yes, this will not be an issue per Joel Herron.

4. Information Security Awareness Policy 1032 and Phishing (EP) (handout)

<https://www.uww.edu/icit/policies-agreements/email-policy>

Elena shared updates on this UW System Policy. Every member of the campus community needs to go through appropriate training. UWSA needs a high completion rate and has requested System school chancellors gain completion rates of 100%. In the past, we had mechanisms to help us achieve this high rate of compliance but those mechanisms no longer exist. Now the only way to get users to comply is to send emails. HR has started the communication process. This includes sending emails to supervisors to make sure their employees have completed their training. Elena would like to take the approach that employees who respond to phishing emails be enrolled in phishing modules to continue their

education.

Elena Pokot asked: What is the best way to communicate to the campus community of the UWSA policy regarding Information Security? Shared governance leaders were consulted in particular, what are their recommendations?

Patty Fragola said she'd send anything out that we send her way as an additional touch point.

Eric Loepp said communication sent soon and frequently is best in terms of communication.

5. Browser Patching (JK) (handout)

Joel Koszyczarek walked through his proposed approach to third party patching and asked for feedback from UTC.

1. ICIT will send notification to users as to what is being installed/changed on their computers. So they are aware of what is happening. Would like to establish an early adopters group to test this process as well as other processes to catch issues prior to rolling them out to the wider campus. This would allow early adopters to install these patches themselves early so they can help us identify issues ahead of time.
2. When a user gets back from an absence, that one patch will fix all previous patches.
3. The first part of the process will be to disable the rollout of automatic updates, especially for web browsers. The reason is if users updated on their own, it will cause a conflict in terms of the pushed patches.
4. ICIT's goal remains to eliminate disruption for users during this process.
5. Early adopters: Joel will look at user lists of different systems and approach people to be early adopters in order to have a large cross section.
6. Browser patching is the starting point for the new process.

Feedback: Karen Brueggeman - this works fine for USC.

6. ConnectIT (handout) - Please share information with your constituents.

Determined through feedback that Connect IT would include more specifics regarding patch process. Kris Curran suggested this content be added to a KB and linked to instead.

Next Meeting? April 27, delayed a week per normal schedule due to Spring Break.