

University Technology Committee | University of Wisconsin-Whitewater

Wednesday, January 29th, 2020 | 2pm to 3pm | Hyer 142

| Matt Aschenbrener X | Nicole Weber X | Karen Brueggeman X |
|---------------------|------------------------|--------------------|
| Kevin Potter | Elizabeth Watson X | Kris Curran X |
| Paul Waelchli X | Bob Mertens X | Robert Schramm X |
| Todd Carothers | Patty Fragola X | Elena Pokot X |
| Mary Acuna X | Dane Seckar-Anderson X | Sara Deschner X |
| Joel Koszyczarek X | | |

Minutes

1. Review November 20th, 2019 meeting minutes (handout)

Minutes were reviewed and approved. Introductions.

2. LTC Update (handout)

Nicole Weber gave the group a quick update on the LTC:

Updates

 1/18/2020 Updates from Canvas--<u>Personal Pronouns</u>: Users can select pronouns to associate with their account in Canvas. The initial set of options is: He/His, She/Hers, They/Theirs.

D2L Retirement Reminders

- D2L has been removed from the campus website to make things less confusing for students. D2L can still be accessed by going to <u>https://uww.edu/desire2learn</u>
- D2L student activity (e.g., discussions, dropbox, quizzes, grades, etc.) export report requests due by 3/1/2020: https://uwwhitewater.co1.qualtrics.com/jfe/form/SV_bNImQhS5b7IBGdf
- Make sure you have your credit and non-credit D2L course sites copied over! Here's a quick link for an ongoing course site for easy copying: <u>https://www.uww.edu/apps/ltc/canvas/ongoing-course-request/</u>



Celebrating Teaching and Learning Conference

- Save the Date Wednesday, May 20, 2020
- Look for the Call for Proposals (to be released soon, due March 2, 2020)

Rev Media Management

 On Saturday, February 8, 2020 between 9 AM and 5 PM VBrick Rev (http://streaming.uww.edu) will be unavailable for scheduled maintenance. During this outage, we will be deploying the latest version of VBrick Rev.
 Videos hosted on Rev will be unavailable during this outage. Please plan your classes and work accordingly.

Upcoming Trainings

- Introduction to Campus Technology (1/30/20 from 10:00-11:00am in McGraw 112): https://my.uww.edu/signup/Registration/Details?id=16284
- Google Apps for Education (2/12/20 from 2:00-3:00pm in McGraw 112):
 https://my.uww.edu/signup/Registration/Details?id=16345
- Ingeniux Web Content Management (2/18/20 from 10:00-11:00am in McGraw 112): https://my.uww.edu/signup/Registration/Details?id=16296

3. IT Security

a. Workstation Administrative Rights (handout)

Elena Pokot went over upcoming IT security changes as part of the recommendations of the Stroz Cybersecurity Assessment.

The next area to address will be workstation administrative rights. She explained that ICIT has had a long standing policy of deploying workstations with full admin rights but in most cases, employees do not need them to fulfill their job functions. Admin rights access can also lead to potential viruses and malware. Elena went over the proposal stating that the removal/managing of admin rights will be done in several phases, starting with ICIT. The goal is to manage, and understand who needs admin rights access and who does not. ICIT will be working with individual departments to accomplish this.



Kris Curran asked if employees will still be able to use Zenworks? Joel K explained that during this process, they are likely to find other applications that are not capable of being managed, these will potentially be added to Self Service and Zenworks.

Paul Waelchli asked if this manage process is only to document, or will it be to evaluate as well? Elena explained that until we see what comes back, we cannot say for certain at this time. Job function will be the driving force, but on the other hand, we may question things.

b. Full Disk Encryption

Joel K gave an update on another security initiative that is currently underway, full disk encryption. This process is starting with Macs with the current OS. Joel continued that this process is transparent to the user, and to note that this may limit the ability to recover data from a device that may have died. The main takeaway is that there are current risks to Macs and PCs and this initiative will help mitigate that.

Kris Curran asked if backup data will be affected by this change? Joel indicated that you will be OK if backing up to an external hard drive. Elizabeth Watson asked if network storage will be going into encryption? Elena said yes, WINS is currently encrypted as of last summer and ICIT will be going through network storage gradually over the next year or so.

4. UW-Whitewater App Update (handout)

Elena gave a quick update on the UW-W App. There are close to 4,000 downloads and are currently working on a new Service Hours functionality. This function will make entering service hours much easier, and will save a lot of time. The goal is to reach out to all departments on campus to see if they will be interested in using this feature. Kris Curran asked if the instructor has to have the App to review service hours. Elena said yes. She concluded by reminding the group to tell their instructors to authorize the UW-W app in Canvas.

5. Connect IT (handout)

Elena and Dane went over the current issue of Connect IT, asking the group for feedback. Nicole Weber expounded on the newly added Webex Meetings Kit, which was featured in the newsletter.



In the Security update section regarding Administrative Rights Access, Paul W. gave some feedback on the wording of the message, which was then added to the updated newsletter.

Anything else?

Bob Mertens brought up the topic of students with their own laptops and possible redesigns of computer labs. He also talked about students paying subscription fees for software. Joel K talked to the group about the Citrix Virtual App resource available to all students and staff. This allows students to access academic software from anywhere on their own devices for free. Joel added that recently, several Adobe Creative Cloud apps were added to the virtual app suite. Dane will send a link to Virtual Apps to Bob.

Kris Curran added that while using virtual apps, she was having issues sharing the data in OneDrive. Joel appreciated the feedback, and said that he will work with Kristen Mortimer to develop some additional documentation to help with this issues. Joel concluded by asking the group to submit any possible software additions to the virtual apps suite, they are always looking for more to add to make it easier for students.

Next Meeting: February 26th, 2020