



University Technology Committee | University of Wisconsin-Whitewater

Tuesday, May 18th, 2021 | 1 pm to 2 pm | Webex

Matt Aschenbrener X	Matt Vick X	Karen Brueggeman X
Eric Loepp X	Elizabeth Watson X	Kris Curran X
Paul Waelchli	Bob Mertens X	Robert Schramm X
Trisha Barber	Patty Fragola	Elena Pokot X
Mary Acuna X	Austin May	Sara Deschner X
Kirsten Mortimer	Joel Koszyczarek X	

Minutes

1. Review March 23rd, 2021 meeting minutes (Handout)

Minutes were reviewed and approved.

2. LTC Update (Handout)

a. Webex Events

Matt Vick and Kirsten Mortimer gave a quick LTC update. The Celebrating Teaching and Learning conference takes place on May 19th with the Cisco Honorarium announcement winner to follow.

Kirsten gave a summary of some of the May updates to Webex. This update brings a new service called Webex Events (New), which includes many of the advanced features currently available in Webex Meetings and some from Webex Events (Classic). At this time the LTC is still testing these new features out and will provide more details to the campus once they are available.

Another update centers around Webex (Teams). Users who join a video conference through Webex (Teams) will now have all the features from Webex Meetings. These experiences have been merged.

Eric Loepp asked if there is much of a functional difference? Kirsten explained that these experiences are now very similar, anyone joining from "Teams" will have the same features as Webex Meetings.

Kirsten explained that there will be a larger announcement about these changes in the next Connect IT. Dane added that this will also be a large topic for the Tech Open House in August.

Sara Deschner suggested creating a one-page item to share with dept chairs and ADAs if they have any virtual events. This would break down what is new, and what can be expected when holding an event. Kirsten agreed and will work on getting this created.

3. IT Services Website (Dane SA. Demo)

Dane Seckar-Anderson gave a live demo of the new IT Services Website. The page redesign is focused on creating an easy-to-follow experience for users, as well as remaining consistent and accessible.

Feedback on the site included updating the Faculty icon to “Instructors” and making the student icon purple. Dane will incorporate these changes.

4. UW System Web Conferencing (Handout/Discussion)

Elena Pokot gave a quick summary of the current UW System contract with Blackboard Collaborate.

UW has been using Blackboard Collaborate (BC) as an instructional web conferencing solution for many years. As of June 30th, 2021, that contract will be expiring. Access to Blackboard Collaborate Ultra web conference sessions, recordings, usage data, and all other services will end on that date.

The University of Wisconsin System issued a letter of intent to negotiate a contract with Zoom to replace Blackboard Collaborate, with the goal of having Zoom web conference services in place for all UW System institutions by Fall 2021.

Impact on UW-W is minimal, only on a few classes of the UW extended classes use BC. They will be able to use Microsoft Teams over the summer. UW-W will continue our contract with Webex. Planning to continue to support Webex fully.

Elena asked for feedback from the committee on how best to communicate this to campus.

Elizabeth Watson asked about the availability of Microsoft Teams on the UW-W campus. Elena explained that once we transition to Office 365, Teams will be easier for users to access. Elizabeth asked if it would make more sense to switch over to Teams instead of paying for Cisco Webex? Elena explained that regardless of Teams, the System is getting a contract through Zoom, and all campuses will be paying for it. This is similar to how it previously was with Blackboard Collaborate. Elena added that the contract with Webex is not expensive, 12,000 a year for unlimited use.

Elena continued by adding that all of UW-W's video conferencing rooms are running on the backbone of Webex, it is incorporated into our physical infrastructure and network.

The committee agreed that this announcement should be sent prior to the Regent's meeting in June. Eric Loepp also added that additional announcements may be needed

when people are back from summer break.

5. Computing Environment (Joel K)

Joel Koszyczarek gave an update on the plan for the Internet Explorer 11 browser (IE11). He went over a few charts that broke down browser usage based on device types around campus. The most used browsers are Chrome and Firefox, by far. Joel asked the committee if we are comfortable stepping away from supporting IE11 to focus on Chrome and Firefox?

Bob Mertens asked if this would also affect Mac devices? Joel explained that Macs have a built-in browser, Safari, in addition to access to Chrome and Firefox so this decision would have a low impact on Macs.

Sara Deschner echoed Joel saying that they recommend using Chrome and Firefox for CoBE.

Elizabeth Watson asked if it would be possible to drill down further, to see if there are any departments or groups that are using specific browsers for any reason (courses, programs, software, etc). Joel said that he will take this idea to his Workstation meeting to get a better understanding and report back.

Joel concluded his section by talking about the 3rd party patching update. Plans are in place to finish the transition from Symantec endpoint protection to Cisco AMP. The last step is to install Tetra AV scanning for AMP. This is another technology to make sure devices are safe and secure. This will also be announced in the next Connect IT.

a. 3rd-Party Patching Process Update

- **Process going forward**
- **IE 11** (handout)

b. Computer Hardware Lead Times

6. Confidentiality Statement

Elena explained that the UWSA Data Protection Policy requires a signed confidentiality agreement. At this time, Heather Chermak and Elena are working on this. Once the draft is completed, Elena will present it to the Middle Tier, and then share it with UTC. The goal is to get this form out to the community by June.

Meeting Action Items:

Webex Events – Sara Deschner requested a one-page document to share with

department chairs and CoBE regarding Webex Events (New) - Kirsten Mortimer

Update IT Service Page - Change icons to “Instructors, Staff, and Students.” Make students purple. – Dane Seckar-Anderson

UW System Video Conference - Send out UW System Video Conference Announcement prior to Regents Meeting in June. – Dane Seckar-Anderson

IE 11 - Run a report for browser use for on-campus devices before we announce the IE 11 plan – Joel Koszyczarek.

Next Meeting, June 15th, 2021