



## University Technology Committee | University of Wisconsin-Whitewater

Thursday, September 24th, 2020 | 1pm to 2pm | Webex

Matt Aschenbrener X	Nicole Weber	Karen Brueggeman X
Max Servais	Elizabeth Watson	Kris Curran X
Paul Waelchli	Bob Mertens	Robert Schramm X
Taryn Carothers	Patty Fragola X	Elena Pokot X
Mary Acuna X	Dane Seckar-Anderson X	Sara Deschner X
Kevin Potter		

# Minutes

### 1. Review August 27<sup>th</sup>, 2020 meeting minutes (handout)

Minutes were reviewed and approved.

### 2. LTC Update (handout)

#### a. Webex Upgrade => Breakout Sessions

Elena Pokot talked about the recent update to Cisco Webex Meetings. This update included the addition of Breakout sessions. Breakout sessions allow you to place Webex meeting participants into smaller groups to collaborate and share ideas. Each breakout session functions like a smaller meeting, complete with audio and video where participants can collaborate and share content, or even ask the host for help from the main session. Elena added that training and documentation for breakout sessions are also available.

### 3. Security Practice Directive Status

#### a. Employee Off Boarding => Executive Approval

Elena gave a quick update to the Employee Off Boarding practice directive. She thanked the committee for their feedback, and explained that the practice directive is currently being reviewed by the executive tier for final approval. Once approved, a campus communication will be sent out.

## **b. Shared Accounts => En Route to Executive Approval**

Elena gave a quick update on the Shared Accounts practice directive. She thanked the committee for their help with this project and explained that it was just submitted to executive tier for review.

## **c. Endpoint Management => Reviewed at Middle Tier** (handouts)

Elena went over the Endpoint Management practice directive with the committee. She explained that this was previously reviewed by the middle tier a few weeks ago. This policy requires the secure management of all campus devices through multiple aspects. First, device types need to align with the location of the user. This means people working remote would use a laptop while those at the office would use a desktop, etc. Second, admin rights will be granted commensurate with attended device. This is in line with the current admin rights access removal project. At this time, ICIT has worked through the administrative offices and is currently finishing up academic leadership areas. The next phase will be instructional staff and faculty.

Third, essential management of the device. Fourth, if the device is mobile, the network connection should be through the VPN. Fifth, any application software installed on the device needs to be obtained through UW-W. Finally, remote desktop access to a desktop computer from a personal device will not be allowed per UW-System policy.

No questions from the committee on this topic.

- **Admin Rights Access Update** (handout)

## **4. UWW App (7500 downloads)**

Elena gave an update on the UW-W app. She was happy to report that we have surpassed 7,500 total downloads. Many of these downloads come from FYE and SOAR events. Kris Curran mentioned that a lot of instructional staff are also using the app for COVID checking.

The goal for the beginning of semester was to use the app to reserve seats for the classroom, this didn't happen. What was delivered was the ability to reserve study spaces. Currently working with Winther right now. Class reservation will be moving away from the app and into Canvas instead.

### **a. Reserving Study Spaces => Available in Winther**

### **b. Class seat reservation**

## **5. Windows Self-Service Software Installation Transition**

### **a. Zenworks => Microsoft Endpoint Configuration Manager** (demo)

Joel Koszyczarek joined the group to talk about the Windows Self-Service Software Installation transition. He explained that Windows devices will be transitioning from Zenworks to Microsoft Endpoint Configuration Manager (MECM). Joel gave a brief demo to the group, showing the new look of MECM. He also mentioned that most devices will get MECM installed with no impact to the user. However, those who are not able to connect to the network while on campus or through VPN will most likely be contacted by ICIT to help facilitate the transition.

Elena asked if this change was for Windows only. Joel confirmed yes. Mac devices will continue to use the same Self-Service program. Kris Curran asked if there will be a shortcut available for this program. Joel explained that users will be able to find it through the search bar.

Joel continued to say that both Zenworks and MECM will be on the device for a brief period. Once MECM is on the majority of devices, they will begin to remove Zenworks.

Elena asked which software is available through self-service. Joel explained that right now, all licensed software will be available through MECM. He added that as the Admin rights project moves along, there may be more applications that we need to maintain within the self-service system. The overall goal is to better maintain university applications, so we have a better way to manage them and keep everyone on level playing field.

### **Anything else?**

Kris Curran talked about a thought experiment that she did during another meeting: *“Let’s pretend it’s 2030. Enrollment has declined and state funding has been reduced annually for the past ten years, yet UWW is financially solvent and contributing to the public good. What does our institution look like? What did we do to get here?”*

Elena thought this would be a good topic for the next UTC meeting, and asked committee members to be prepared to speak on it. Dane Seckar-Anderson will send out a reminder to the group and provide context for the next meeting.