University Technology Committee | University of Wisconsin-Whitewater

Thursday, February 17, 2022 | 1:00 pm to 2:00 pm | Webex

Matt Aschenbrener x	Sara Deschner x	Karen Brueggeman x
Eric Loepp x	Elizabeth Watson x	Kris Curran
Paul Waelchli x	Bob Mertens	Robert Schramm
Taryn Carothers	Patty Fragola x	Elena Pokot x
Mary Acuna	Ryan Van Zeeland	

Agenda

1. **Review December 7th, 2021 meeting minutes** (handout)

2. **LTC Update** (handout) **(EL)**

New workshop training opportunities to help instructors move from basic competency to higher levels.

3. **O365 for email Update (KM)**

-Dynamic Distribution lists have been recreated and shared accounts that need to send to distribution lists (like WSG, shared governance groups) are able to do so
-Retired users successfully migrated
-Active POIs successfully migrated
-Still working on establishing new process for announcements@uww.edu and Provost announcement system
-Addressed issues with Navigate sending (both from campaign and individuals)
-Bulk of shared accounts migrated – working through list of inactive accounts to determine if still needed or to be decommissioned

4. **Connect IT** (handout) **(KM)**

- **Chancellor-initiated Technology Enhancement Fundraising initiative:** Video-Enabled classrooms in the Student Success Center proposal approved and moving forward.
- **MFA on VPN and additional applications** starting with VPN in March and the moving to WINS, email, Canvas and some smaller apps for anyone enrolled in Duo

MFA/Duo has been for employees who access other people's information (high risk data). All employees now transitioned to MFA as part of UW System security requirements. This enables us to expand the use of MFA for additional systems.

VPN access will require MFA in March and then WINS next. This will be most noticeable for students because they will need to use MFA to access their own information, not just when they

are accessing it for their positions on campus.

Elizabeth Watson asked: How long will the Duo remain on students' accounts (graduates, those who are suspended/expelled) or how long employees who leave will have Duo. Elena will ask at the System level - how we should handle those who separate entirely or leave employment and will establish a new process for unenrolling them from Duo.

- **Jabber to Webex App Migration Update**
  https://www.uww.edu/icit/about/projects#communication-_-collaboration-app-consolidation

5. **IDP upgrade (EP)**
   Proposing either Sunday, February 20 or 28.

Outage will be for SSO (single sign on) so any system requiring Net-ID login will be inaccessible for 2 hours (8am-10am). This would affect Canvas, WINS, Nelnet, Qualtrics, EAB, OWA (web email access), etc.

Email deans with target date with outage specifics.

Sunday March 6th open, no DBA so that would be better than the two proposed dates.

6. **Computing Environment (JK)**

   a. **Additional SW to 3rd party patching > FileZilla and VLC**

Are there any additional applications that need patching? Any apps that have been troublesome in your departments. Additional apps will be updated quarterly.

   b. **Wired authentication for PC's**

Enable wired network authentication. ICIT has been pushing required certificates for about 6 months so that you have any interruptions, etc. for campus-managed devices. The only time you might see a notification is if your computer has not connected to the network in the last 6 months).

If a personal computer is not able to connect using a user authentication certificate, it falls back to device-based authentication and would be allowed to connect. So no interruptions/loss of service for personal computers expected.

   c. **MECM**

Looking to transition our current Microsoft patching to our current patching system - in SoftWare Center. Brings all patching to the same place. Will also have advanced reporting capabilities. Piloting in one department. Transparent? Will help us to ensure patches go through on a more reliable basis. Some change users will see but nothing that should cause issues during work day.

Next Meeting? <mark>March 17 at 1:00 or 2:00</mark>