



University Technology Committee | University of Wisconsin-Whitewater

March 17, 2022 | 2:00 pm to 3:00 pm | Webex

Matt Aschenbrener x	Sara Deschner x	Karen Brueggeman x
Eric Loepp x	Elizabeth Watson x	Kris Curran x
Paul Waelchli x	Bob Mertens x	Robert Schramm x
Taryn Carothers x	Patty Fragola x	Elena Pokot x
Ryan Van Zeeland		

Agenda

- 1. Review February 17th, 2022 meeting minutes** (handout)
- 2. LTC Update** (handout) **(EL)**

LTC is particularly interested in your help participating in the Celebrating Teaching and Learning Conference (attendee or presenter) and sharing word of (or applying for) the Teaching with Technology Honorarium!

- 3. MFA for WINS - 03/24/22 (EP)**

Expanding the use of MFA on additional systems.

Question from Bob Mertens: Any consideration for extending the timeout on WINS? Elena will check with system policy to see what the timeout duration is, if we are exceeding it we will adjust. Also, may inquire with the System about this time and if it has changed in light of new MFA requirements.

Karen - UHCS user is experiencing issues, so they will (or may have already) placed a ticket.

- 4. Connect IT** (handout) **(KM)**
- 5. [ITSP](#)**

The University Strategic Plan, UW System policies, individual departments/units, and IT management best practices all drive the ITSP. We are on schedule to develop our new strategic plan and will move forward with this project. Elena is asking the committee to review the ITSP with an eye to finding any missing projects (or project ideas), needed initiatives, ideas, and feedback please email this feedback. Likewise, if there is anything on the ITSP that is no longer needed, please alert us to this as well.

- 6. Computing Environment (JK)**
 - a. 3rd Party Patching KB migrated to platform specific articles.**

Updated our documentation to make it easier for users to see what will be happening for their computers. Please review if you have time and send us feedback for improvements/changes!

- [PC](#)
- [Mac](#)

b. Microsoft Patching which is being migrated to MECM is also included in the PC article.

Directions for this change will be included in the revised KB article seen above ([PC](#)).

- **March – CoBE Office Computers:** Piloting the new process with faculty and staff in CoBE. Transition Microsoft patching to MECM, which is the Software Center process. Brings all of our patching into one tool. New system makes it easier for us to ensure the patches go through. We are currently in a heightened state of attacks around the world due to global events. Making updates even more critical.
- **April – Campuswide Office Computers:** We anticipate the first time it is enabled, Windows computers will get two rounds of updates. This means that two reboots may be necessary when first starting. This will not continue, but we need to get everyone up to date. Communication will come out with details including the double reboot.
- **Lab/Class – Already using MECM:** Change does not apply to labs and classrooms - they have been on this system for 1.5 years.

Kris: How did the lab/class change go? How did the shift go for CoBE so far? Will older computers have different issues? Answer from Joel: Only issue would be computers on very old Windows 10 computers but they have been contacted directly.

Elena announced that the AV team has been combined under Joel's leadership with the Workstation Management team. Goal: provide more cohesive service, particularly to instructional employees and spaces. Additionally get all the stakeholders involved in participating in the decision making process.

Next Meeting? Thur April 14 at 3:00