University Technology Committee | University of Wisconsin-Whitewater

Tuesday, October 12, 2021 | 1:00 pm to 2:00 pm | Webex

Matt Aschenbrener x	Sara Deschner	Karen Brueggeman x
Eric Loepp x	Frank Bartlett	Kris Curran x
Paul Waelchli x	Bob Mertens x	Robert Schramm
Trisha Barber x	Patty Fragola x	Elena Pokot x
Mary Acuna x	Ryan Van Zeeland x	Jeffrey Thomas x

Agenda

1. **Review September 16th, 2021 meeting minutes** (handout)

2. **LTC Update** (handout) **(EL)**

Spaces.uww.edu goes away in December - please check your links! See LTC blog post.

Kris Curran suggested we get the message out about this widely -- push hard to help make faculty aware of this using multiple channels and messages.

Kirsten will check with Aaron Axelsen and Shane Degen to see our options for sending emails directly to individuals if possible (as suggested by Elena Pokot) Question: can we identify the users who have any of these links? If so, send emails/warnings NOW to them directly with blog information. Include reasons for the move like security concerns regarding Spaces, etc.

3. **Student Technology Equity Program – computers will be delivered to campus 10/19 (EP)**

Process is in place, glad to hear we have an update with the delivery date. Elena noted that it would be interesting to see if the students who have recently checked out laptops are the same as students who received them via this program.(When they didn't get the promised laptop at the beginning of the semester did they utilize the other program in place on campus to fill the gap?)

4. **Cyber Security Website (EP)**
   Current webpage: https://www.uww.edu/icit/services/it-security#ITSecurityTrainingInitiatives
   Presentation: Cybersecurity: Everyone's Responsibility

Kris Curran noted that these measures are covered in our Security Awareness training, so she's not sure of the need for this additional information on a widespread basis.

Action: Elena and Kirsten will connect with Sara to see if the powerpoint meets her needs, if not refine.

5. **Exchange/O365 Update** (handout) **(EP)**

Recently completed: Tested initial communication between O365 and Exchange environments;

moved several ICIT mailboxes to test mail flow; integrated with Voicemail, which is a manual process to move for each campus user; verified Webex integration is working.

Up next: Test with the rest of ICIT mailboxes; develop documentation and training; re-architect account and mail provisioning and deprovisioning; develop plan for migrating student and staff accounts; campus communication; plan for starting migration in Fall 2021.

Kris Curran volunteered to be in the test group.

Bob Mertens asked we make sure there are no issues accessing archives from Macs (Kirsten verified that accessing archives on Windows is fine). Action: Kirsten/Joel to verify with ICIT Mac users.

6. **Computing Environment (JK)**

   a. **Windows 11 KB** (handout)

KB0011301: Campus computers are years out from transition to Windows 11. ICIT has begun testing with enterprise systems.

   b. **Prepare for network based authentication for wired network (cert push to devices)**

One of the security controls required is network based authentication for the wired network. Joel Koszyczarek will push a certificate to campus-managed devices (target is next Thursday), which is transparent and will have little to no visible impact. The distribution of the certificate is to ensure that university-managed devices don't have issues connecting to the network. This should be 100% behind the scenes and therefore we are not planning a campus announcement. However, through early roll-out/testing with ICIT employees, the Help Desk knows what to expect if there's an issue for an individual, which usually happens if the user hasn't connected to the network in a while. Kris Curran confirms communication in Connect IT and not a campus announcement seems appropriate.

   c. **Transitioning coming patches**

Joel is preparing another method for Windows third party patching to make it more clear what is being updated. The process will not change, but the wording in the patch pop-up on the devices will show what systems are impacted in the patch. (Instead of now how you have to go to a KB article to see the impacted programs.) This should make it more user-friendly. To communicate this change, this will be included in Connect IT and the campus announcement for the patch will have updated wording with updated KB articles.

   d. **IE11 Survey Results**

WebNow: The new configuration with WISER seems to be working -- Aron C. working to get everyone transitioned to Perceptive Experience.

ImageNow: Aron working with different areas to migrate them to Chrome. No exact date, but tracking.

Other systems: Impact for number of users is much lower. Joel is currently researching how to support other browsers for these systems. Or, if these applications do not have plans for a fix, Joel and his team have ideas on how to maintain access for everyone.

WebNow	Target transition end of October

ImageNow	Migrating scripts to Google Chrome
SFS - Check Printing	Determining ETA
Audienceview - Ticket Printing	Researching
Wisconsin Immunization Registry	Researching
WI Asbestos & Lead Management System	Researching

Next Meeting? <mark>November 9, 2021 at 1 pm.</mark>