



## University Technology Committee | University of Wisconsin-Whitewater

Tuesday, November 9, 2021 | 1:00 pm to 2:00 pm | Webex

Matt Aschenbrener x	Sara Deschner x	Karen Brueggeman x
Eric Loepp x	Frank Bartlett	Kris Curran x
Paul Waelchli x	Bob Mertens x	Robert Schramm
Trisha Barber x	Patty Fragola x	Elena Pokot x
Mary Acuna x	Ryan Van Zeeland x	Jeffrey Thomas x

## Agenda

### 1. Review October 12th, 2021 meeting minutes (handout)

### 2. LTC Update (EL) (handout)

Programming coming up for this fall and during Winterim with a new model including some Canvas boot camps on the same days. Canvas updates included. EL asked if there was any feedback or suggestions on spring programming.

Kris Curran: one thing she hears people talk about is how to use Navigate in the best way possible. There's a learning curve, she had to insert students into Navigate manually into her list (because they weren't there last term). People would like to know how to make campaigns more simple. She suggests Navigate admins offer a quick top 10 for Navigate short class over Winter. And that they create quick videos on how to do things -- short training videos offered asynchronously. Kirsten Mortimer shared at Navigate training meeting on 11/15.

### 3. Exchange/O365 Rollout (EP) (handout)

Transitioning to cloud service. Didn't want to commit to being ready until thorough testing and verification that we were ready. Other organizations have advised to move the transition as quickly as possible. Integrations will be more possible. Students starting tomorrow and rolling through quickly -- 15,000 student accounts (includes matr students, grads within 6 month grace

period).

Ryan Van Zeeland suggested more emails to alert them to the change, especially the timing.

Employee transition will focus on minimizing disruption. Go during the semester so all hands are on deck and when people are on campus. Working on a way for instructors to choose a different timeline for transitioning.

Non-Instructional staff we're going to attempt to transition by unit to ideally to not to break up organizational units.

One concern was about shared accounts and sending, so Kirsten shared KB on sent email landing in the shared sent folder.

Matt Aschenbrenner suggested reaching out to Make sure Matt is cc'd on email to Jackie Briggs, UMC, FYE, AAEC, Matt Vick regarding admissions materials that may need to change. He had a new Admit packet to Kirsten Mortimer .

#### **4. ICIT Service Pages (MA) <https://www.uww.edu/icit/services>**

Main services page has been updated to categories and each service page has an updated look as well. Each service has consistent information: audience, features, getting started, related policies and agreements, how to guides and training, etc. Also now have page banners with news flash items, like on the computing environment page linking to monthly updates for 3rd party patches.

#### **5. Connect IT (KM)**

Content will be centered around O365 transition, new services pages, November 3rd party patch and LTC updates.

#### **Questions?**

Bob Mertens asked about policy regarding emails for students who become staff and whether or not their accounts can be changed to the staff naming convention. Elena meeting with Terry Tumbarello in the very near future on this topic. She'll be starting with understanding major drivers for this concern so we can develop an approach with accompanying pros/cons with the solution(s). Current template was designed (in consultation with shared governance and all campus) with pros/cons and the campus decided to go with current naming conventions.

Suggestion: Thank donor for System laptop donations (as well as our Foundation funds) -- marketing around the laptop program (EP and Paul to connect and ask for promo piece around the time of the distribution to promote and thank).

Kris Curran asked about the availability of loaner laptops for students. Yes, the library handles this and students can call to check on availability and reserve one through the library front desk.

**Next Meeting? Dec 7, 2021**