University Technology Committee | University of Wisconsin-Whitewater

Tuesday, December 7, 2021 | 1:00 pm to 2:00 pm | Webex

Matt Aschenbrener x	Sara Deschner x	Karen Brueggeman x
Eric Loepp x	Frank Bartlett	Kris Curran x
Paul Waelchli x	Bob Mertens x	Robert Schramm
Trisha Barber x	Patty Fragola x	Elena Pokot x
Mary Acuna	Ryan Van Zeeland	Jeffrey Thomas x

Agenda

1. **Review November 9th, 2021 meeting minutes** (handout)

No comments.

2. **LTC Update** (handout) **(EL)**

See handout. EL asked if there were any recommendations for spring programming.

3. **O365 for email Update** (handout) **(KM)**

Inactive retired accounts will be closed as we move retired accounts to O365. Accounts that have not had their password updated for over 6 months will need to be eliminated. Academic departments may want to contact their emeriti/retired contacts to ask them to update their contact information or log in and update their accounts. Bob Mertens said that departments have lists they've been using and asked what they should do to update those lists.

Group input: It is important that campus be made aware of elimination of alumni emails - contact Deans/chairs to let them know and how to pull a new list for updating department lists. KM will contact Amy Oeding to ask her to reach out.

4. **Jabber to Webex App Migration** (handout) **(KM)**

When making these changes, Matt Aschenbrenner pointed out that timing is a concern: departments will need training and other documentation. Elena Pokot acknowledged the importance of education and lead-time, but noted that during the first phase there will be a time that both Jabber and Webex App (formerly Webex Teams) will be available (mixed environment). But pointed out that working in a mixed-environment is more difficult/hard, so ICIT is looking to find balance between having both options available long enough for comfort and then finalizing the shift.

Kris Curran noted that features like auto record, meeting permissions, etc. are very important to make sure are available before shifting to Webex App (formerly Webex Teams) entirely

(completely away from Webex Meetings), which is phase 2.

Tricia Barber would like to make sure we can answer our physical office phone with Webex App. Kirsten Mortimer clarified that all options available in Jabber will be possible in Webex.

5. **IT Policy/Practice Adjustments (EP)**

   a. **UW-Whitewater Email Policy** (handout)

Eliminate alumni email, and these changes adjust policy to reflect this.

   b. **Workstation Administrative Privileges Procedure** (handout)

Over last year reduced administrative rights on workstations. This procedure is not new, but as we removed rights, we implemented a process for granting rights with exceptions. One thing required by UWSA means we need to manage the process and report (who has an exception), the need to review administrative privileges, and revoke them as needed (compromised accounts and/or responding to phishing campaigns). We have not been enforcing the revocation of accounts -- in January we will start enforcing these procedures.

Paul Waelchli: Makes sense if people's accounts are compromised they would need a review. He asked about the process for a new workstation and Elena confirmed that it would not be an onerous review: people would confirm the same work and that is sufficient for retaining rights.

   c. **Securing Access to UWW Network** (handout)

Last year lots of effort was spent on eliminating remote access to computers using Citrix Remote PC. Next step in the process is to look at remote access to campus resources through VPN and there are two outstanding tasks with this:

1. Using a personal device needs appropriate anti-virus. So, starting in January we will be verifying that antivirus software is installed when using VPN, which is the same as when you connect to the network using personal devices.
2. Next step will be to address wired security access - only known devices will be able to access wired our network. This process of starting wired authentication will replicate wireless procedure for the wired network.

Paul Waelchli asked: How will check happen, what counts as a verified AV? Do we have communication with who has been using VPN - can we communicate with people directly?

1. Emails, Connect IT, CBR, regular channels to communicate the policy but reinforce that even in the worst case scenario the solution is simple: download Antivirus software to your personal device and you can connect. We will share AVG as a free AV resource.

2. We will communicate with all users. This only affects personal devices as campus-managed devices have AV.

Post meeting content conversation:

Kris Curran mentioned:

1. Phasing out of Macs is causing concern in the Biology Department. ICIT shared that this is not a purchasing policy from ICIT. Sara Deschner shared that CoBE did a cost

analysis and determined that managing and paying for Macs is a cost-concern and that CoBE made the decision as a college not to purchase macs. And that this was shared with other colleges' leadership.

2. In the modality model just released, there wasn't one that their department felt fit the flipped classroom. Group suggested she contact Kristen Plessel and cc Matt Aschenbrenner.

3. Asked about the need to consistently re-log in to OneDrive after recently changing her password -- is this a known issue? Kirsten Mortimer advised her to submit a ticket to the Help Desk as that isn't a known issue.

Bob Mertens asked which music lab is moving from Mac to PC? ICIT will follow up after the meeting.