



University Technology Committee | University of Wisconsin- Whitewater

Thursday, September 16th, 2021 | 10:00 am to 11:00 am | Webex

Matt Aschenbrener x	Sara Deschner x	Karen Brueggeman x
Eric Loepp x	Frank Bartlett x	Kris Curran
Paul Waelchli x	Bob Mertens x	Robert Schramm x
Trisha Barber x	Patty Fragola	Elena Pokot x
Mary Acuna x		Jeffrey Thomas x

Agenda

1. Review July 13th, 2021 meeting minutes (handout)

Any issues with minutes should be sent to us so we can amend.

a. Welcome a new ICIT Director of Learning Technology – Eric Loepp

Eric Loepp joined ICIT right before semester started. Eric's door is always open!

2. LTC Update (handout) (EL/KM)

Elena brought attention to the ServiceNow KnowledgeBase that is available 24/7/365!

3. Student Technology Equity Program (EP)

It was ICIT's hope and expectation that laptops would be available before term started. That didn't work out; we just received the first laptop we'll use to test the prep for the others that will arrive. As of two weeks ago, 13 students from UWW are eligible for laptops. EP hopes we will get to 20. We do not have a final number or date when they will arrive.

4. Network Security (handout) (EP)

We continue to work to improve security. Last year disabled remote access to computers and we appreciate everyone's work on this. That was one of the steps in securing our network. Today's handout is a roadmap although it is not date-driven or in order of rollout. One factor is the UWSA requirement that starting January access to HRS will require MFA, so everyone is being transitioned to have MFA access. In December, we will provide information to campus regarding the requirement of MFA for all employees (including students).

Another key item is an inventory of all campus-owned devices that access the network based on UWSA Policy (which started Sept. 1). This policy requires every school to have a full inventory

of hardware assets -- anything that connects to the network (projectors, security cameras, Crestron devices). Inventory must be reported to UWSA every month. Once inventory is in network management, anything that is not on the inventory will not be able to connect. **This does not include personal devices.** Access to wired network: ICIT is still determining how to handle personal devices connecting to the wired network. This will be a full conversation with campus partners.

Feedback on handout:

- Paul Waelchli suggested that it needs more information to explain context. Particularly, it is missing what happens if your device does not meet requirements.
- Elena Pokot used these two examples to better explain the implications of these policies.
 - Campus computer>work from home>VPN>network will check 1. Inventoried 2. Have AMP = if both then can connect (if not, cannot).
 - Personal computer>work from home>VPN>network will check 1. Have antivirus? If yes, then will be able to connect (if not, cannot).

ACTION: add context and repercussions if not in compliance to handout based on this feedback.

Elena Pokot clarified that this handout will only go to governance groups. In terms of campus, ICIT will address each of these items one at a time. We will seek to provide relative context for each of the pieces when they are issued/announced.

Frank Bartlett asked how far along are we in getting everyone on MFA. Elena explained that the focus for summer was to get 12-month employees enrolled. The next phase of the plan is to get 9-month employees and student workers enrolled. There was a big push during Welcome Back Week

- ACTION: Provide numbers for the next meeting on where we're at and how many to go.

Trisha Barber asked: will student workers with X ids need two MFA devices/entry points?

- ACTION: Elena will be sure to get this information to Trisha and provide at the next meeting for everyone else. This is also an important item to make sure all managers of students with X IDs understand.
- ACTION: Kirsten will update the <https://www.uww.edu/icit/services/netid#Multi-FactorAuthentication> web page with this information.

Sara Deschner shared that having a better sense, including deliverables, of the roadmap and big picture would be incredibly valuable. Particularly, examples of why security is necessary. Sara has been using the recent Howard University ransomware attack to provide an illustration to her Admin Council as to how critical these policies are to the

functioning/health of the university to accomplish its mission.

- ACTION: Next meeting, Elena will present: 1. High level presentation she's been using to explain bigger picture/roadmap that includes drivers 2. Deliverables to explain these policies to help employees understand these policies are essential to preventing disaster.

5. Connect IT (handout) (KM)

Feedback/input on communications is always welcome!

6. Computing Environment (JK)

a. Windows 11

We do extensive testing/compatibility before pushing out significant changes to software to campus devices. Don't see moving to Windows 11 for a year or two. Windows 10 will continue to have updates and support until 2025. In terms of students who will be using non-university managed devices: We do our best to make sure that any devices that students might bring to campus will have no disruption in service based on Windows 11. To support this, ICIT has a bank of computers with Windows 11 that can be used for testing with common applications.

b. IE11 - Disable

Survey and communication went out earlier this week to get feedback from departments on IE and exclusive use of it for functions. We'll share results and what we're planning to do to address campus needs.

Next Meeting? Tuesday, October 12 at 1:00