



## University Technology Committee | University of Wisconsin-Whitewater

Thursday, December 10th, 2020 | 1pm to 2pm | Webex

Matt Aschenbrener	Matt Vick X	Karen Brueggeman
Max Servais	Elizabeth Watson	Kris Curran X
Paul Waelchli X	Bob Mertens	Robert Schramm
Trisha Barber	Patty Fragola	Elena Pokot X
Mary Acuna X	Dane Seckar-Anderson X	Sara Deschner
Kevin Potter	Eric Loepp	

# Minutes

## 1. Review November 19th, 2020 meeting minutes (handout)

The minutes were reviewed and approved.

## 2. LTC Update (handout)

Matt Vick gave the LTC update to the committee.

Upcoming training, workshops, and professional development:

- Online Teaching Institute (formerly Online Blended Institute) for faculty/staff will offer a blended synchronous online workshop in Winterim and an asynchronous format in spring semester.
- HyFlex Training sessions offered over Winterim for instructors new to video-enabled classrooms supported by ICIT.
- **HyFlex Classroom Overview** Fully asynchronous -- recording to be sent to instructors as well as linked to in sign up tool.
- **HyFlex Hands-On In-person**
  - Wednesday, January 6 at 11 am
  - Thursday, January 14 at 2 pm
- **HyFlex Teaching Practices**
  - Thursday, January 7 at 1 pm
  - Wednesday, January 13 at 10 am

Matt also gave a brief summary on the latest Webex 40.11 update that dropped on November 10<sup>th</sup>. Some notable features include:

- Animated In-Meeting Reactions
- Breakout Sessions Screen Sharing Updates
- Host or Cohost Can Lower a Participant's Hand
- Automatic Notification When Talking on Mute

- Request for Post-Meeting Emails to Contain Details on Meeting Usage
- Continue Live Streaming Even After a Crash
- Improved Video Quality for Grid View
- Enable Digital Automatic Gain Control (DAGC) for Webex Meetings
- iOS 14 Widget Support
- iPhone 12 Official Support
- Android R Support

### **3. ServiceNow Upgrade** (Mary A)

Mary Acuna gave a brief summary on the latest ServiceNow upgrade that was completed over the weekend. The primary objective of this upgrade was to remain on a supported version of ServiceNow. The look and feel of ServiceNow will not be affected.

Mary explained that ICIT is starting to plan a roadmap for ServiceNow regarding some additional features and functionality to be integrated in the future. She also talked about additional automated processes that are moving to SN including the project submission process.

### **4. Computing Environment Updates**

#### **a. ZenWorks Deprovisioning**

Elena Pokot updated the group on the ZenWorks deprovisioning project. The new self-service option for Windows PCs (Software Center) has been successfully pushed to all Windows devices on campus. The old program (ZenWorks) is now being removed from Windows devices and should be completed within the month.

#### **b. Adobe Flash Player Out of Support**

Elena explained to the committee that Adobe will be ending support of their Flash Player on December 31<sup>st</sup>, 2020. Adobe has been planning for this for the last few years as Flash has become obsolete compared to other options such as HTML5. To prepare for this, ICIT will be sending out communication via the Connect IT Newsletter informing the campus that Flash will be removed from campus devices. The date is yet to be determined. The LTC is working with instructors who are still using Flash for any of their Canvas content in order to transfer it to another program.

Kris Curran said that she is still using Flash for some of her course work. Elena asked Kris to please contact the LTC and they will help transfer those assets to a supported program.

#### **c. Office 2019 Upgrade**

Elena gave a brief summary of the upcoming Office 2019 upgrade. Beginning Monday, December 14<sup>th</sup>, PC and Mac users can begin installing Microsoft Office 2019 via Self-Service on Mac and Software Center on PC. This will give users a 3-week window in which they can install the upgrade at a time that is convenient to them. There will then be a mandatory push for the upgrade starting on January 4<sup>th</sup>. This will be communicated to faculty and staff in the Connect IT Newsletter.

## **5. Connect IT** (handout)

Dane Seckar-Anderson went through the December issue of the Connect IT newsletter.

The topics that were covered included:

- Adobe Flash Player Ending Support
- Office 2019 Upgrade
- macOS Big Sur Update
- Online Teaching Institute (Winterim)
- Holiday Cybersecurity Scams

### **Next Meeting?**

The next meeting will be held once classes are back in session.