Canvas Courses

Instructors use Canvas, an online learning management system, to provide students with anytime, anywhere access to course materials like syllabi, readings, lecture presentations, and multimedia files. Access Canvas and 24/7 support at uww.edu/canvas.

Canvas information and how-to guides are available at uww.edu/its/services/canvas.

TechQuest

TechQuest provides an online technology orientation for incoming students rich with learning resources about UWW technologies. Students taking New Student Seminar will complete TechQuest as an assignment. Get access at go.uww.edu/techquest.

Email & Microsoft 365

Access your email with Outlook Web Access (OWA) at https://outlook.com/owa/uww.edu or the UWW website home page. Download the Outlook App to access email on mobile devices.

IT Services provides students access to Microsoft 365 (M365), cloud-based Microsoft Office applications and OneDrive storage.

Use M365 apps from your favorite web browser or install the desktop applications on up to 5 devices at no cost. uww.edu/microsoft-office-365

Technology Assistance

With two locations and virtual services, there are resources to answer technology questions and provide support for university services.

Help Desk

Hours at uww.edu/helpdesk

Andersen 2000

helpdesk@uww.edu

(262) 472-HELP (4357)

ResNET

Hours at uww.edu/resnet

Goodhue 19 (basement)

resnet@uww.edu

(262) 472-3233

Self-Service Support Portal

Find answers to common questions in our Knowledge Base and submit a support request to the IT Services Help Desk. helpdesk.uww.edu

Canvas 24/7 Support

Chat, call, or email Canvas support for fast answers to your Canvas questions. uww.edu/canvas

University of Wisconsin Whitewater

IT Services (ITS)

IT Services

Information Technology Services

Service   Resources

Support   Information

Student Technology Guide

University of Wisconsin Whitewater

IT Services (ITS)

UWW Credentials

Net-ID & Password

Use your Net-ID username to access most university resources including email, Canvas, WINS, M365, and Google Workspace. Your Net-ID is paired with a strong, confidential password. IT Services emails notifications before passwords expire, which occurs every 365 days, along with instructions for updating them.
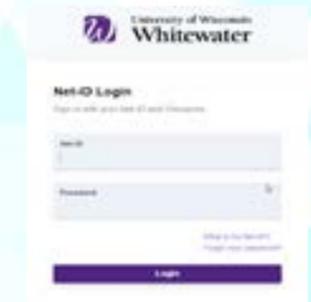
Multi-factor Authentication (MFA) with Duo Security

Duo, our MFA service, keeps your data secure. This additional security layer combines something you know (your Net-ID and password) with something you have (Duo Mobile App on a smartphone) to prevent unauthorized access to university systems.
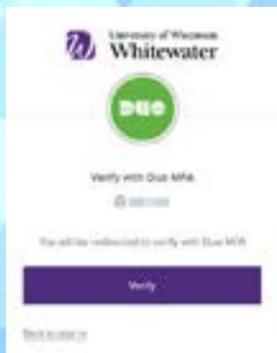
Student ID Number

Your unique 7-digit ID number identifies you in university records, like WINS. We recommend memorizing this number. This number is also located on your HawkCard.

Google Workspace

Use your uww.edu email to access Google Workspace to easily create, share, and collaborate from any internet connected device. uww.edu/google

Internet Access

Wireless network access (Wi-Fi) is available in all major academic, administrative, and outdoor areas on campus. uww.edu/network-connectivity

ResNET offers wired and wireless internet in residence halls and can help you connect gaming systems, register wireless systems, and get cable TV. uww.edu/resnet

Mobile Apps

Find all the recommended mobile apps for students with download links. uww.edu/mobile-apps

LinkedIn Learning

LinkedIn Learning offers a vast online library of instructional videos covering education, business and creative software. uww.edu/linkedin-learning

Virtual Apps

Access dozens of academic software applications from anywhere on or off campus from your personal device. uww.edu/virtual-apps

Webex

Communicate and collaborate with Webex! Meet from anywhere on any device with Webex video meetings. Utilize instant messaging features for easy collaboration. uww.edu/webex

A/V Checkouts

A/V Checkouts provides media equipment rental including HD camcorders, wireless mics, cameras, projection screens, and portable audio systems for free. uww.edu/av-checkouts

Welcome to UW-Whitewater

Our dedicated team of over 40 talented individuals, including student employees, supports the technology needs of the UW-Whitewater community. IT Services provides high-quality customer service and expertise for more than 50 technology services.
We are here to enable success!

uww.edu/its

Join our team!

uww.edu/student-application

Interested in joining the ITS team?
We are always looking for hard-working, motivated students to join us!

- Hands-on tech training
- Flexible Hours
- Performance-based raises
- Fun and friendly work environment
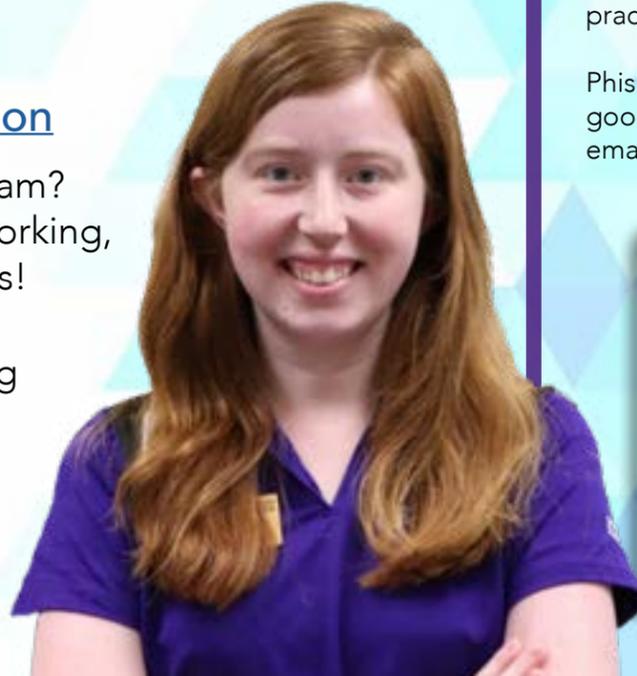
Personal Technology

Computers

A personal computer isn't required since students can use computer labs or borrow a laptop from the library. These devices have the necessary academic software already installed. For those making purchases, we have recommendations at uww.edu/its/student-shopping-list.

4U Discounted Tech

Purchase discounted hardware and software through the 4U program. Take advantage of great savings today! uww.edu/its/4u

Printing Services

Students can print school-related materials in dozens of computer labs from mobile devices, laptops, or lab computers. All black and white printing is free. uww.edu/student-printing

Computer Labs

General Access, Housing, and Academic computer labs provide academic software, printing, private collaboration rooms, and access to media equipment. uww.edu/ga-labs

IT Security

ITS has several resources regarding cybersecurity best practices and training. uww.edu/it-security

Phishing scams happen all the time. If it seems too good to be true, it is likely a scam! Send suspicious emails to suspiciousemail@uww.edu.

@UWWITS