

How to Redeem a Coupon Code when already a BroadwayHD subscriber

Please Note: This coupon code is for personal subscription use only and cannot be used for educational/classroom purposes. Any violation of this agreement will result in suspension of service. Please review the terms and conditions when registering for an account. Thank you.

Currently, you will need to contact our support agents to have them apply your Code to your current subscription. Please follow the blow steps:

1. Visit our Help page on our Website: <https://broadwayhdhelp.zendesk.com/hc/en-us>
2. Click on “Chat with Us” in the lower right corner or “Contact Support” in the upper right
3. If using “Chat” Briefly describe to the support agent that you will need your subscription extended to redeem your coupon
 - a. Know you login email address and the coupon code you were given
The support agent will push out your expiration date to honor the code
4. If using “Contact Support”, Please fill in the fields with the following information:
 - a. Your email address
 - b. Name
 - c. Tell us what your request is about? Choose: I have a coupon question
 - d. Subject: Extend Subscription
 - e. Description: Briefly describe to the support agent that you will need your subscription extended
 - f. Device: you will need to choose a selection, please choose website

*click submit and a Support Agent will contact you via your email and push out your expiration date to honor the code