

YOUNG AUDITORIUM – LIVE EVENT SAFETY INFORMATION

Welcome back to Young Auditorium! As we prepare for a return to live events, we continue to monitor the recommendations from the CDC, state, university and Event Safety Alliance guidelines. As this information continues to be fluid, we are committed to adapting to ensure that our staff, volunteers and patrons remain safe and healthy.

Here is what you can expect as our “new normal” for your upcoming visit. Please understand that things WILL look different the next time you attend an event.

Read the information below to learn more about how our wellness initiatives will impact your visit. It will take both staff and patrons to ensure that everyone remains safe and healthy by following these best practices at our venue.

WE WILL BE PREPARED

- All of our staff and volunteers will be wearing masks.
- Staff and volunteers who will have any point of contact with patrons will wear gloves and observe glove use protocol.
- We have temporarily limited our seating capacity to ensure observation of social distancing guidelines and easy access to seats in the center of the auditorium.
- We have removed all unnecessary touchpoints, to minimize staff and patron contact. For your safety, we have temporarily removed all seating areas from the lobby and the play space is temporarily closed.
- We have added hand sanitizing stations throughout the venue. We ask that you wash your hands and/or sanitize frequently during your visit.
- We will allow only a print from home ticket option to help create a touchless experience upon entrance to the theater. Patrons will be asked to either present their electronic device or a printed ticket to the usher and then will be directed to their purchased seat.
- We have temporarily suspended concessions and merchandise sales until we are confident that we can ensure safety during these transactions.
- As always, all equipment including hearing assist devices and wheelchairs will be sanitized before and after each use.
- Restrooms will be open; however, we will limit the number of people permitted in each restroom at one time in order to observe social distancing. Please plan ahead.
- We will open our lobby doors 30 minutes prior to the event start time.
- We have established new entry points into the theater to streamline your path from outside into the seating area of the auditorium. We will ask that you please enter through the door on the side of the auditorium where your seat is reserved, left (100 side) and right (200 side). Those in need of ticket services, guest services or the elevator may enter through the main lobby doors. We will ask that you not congregate in the lobby.

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PLEASE HELP US BY KEEPING EVERYONE SAFE AND HEALTHY

- It is university policy that all visitors wear a face covering while on campus grounds. Please help us keep everyone safe and healthy by wearing a face covering in our theater during your visit.
- Visit our website prior to your visit to learn more about entrance to the auditorium and view a seating chart.
- Access UW-W policies and guidelines for visitors and community by clicking on the Warhawks Return link - <https://www.uww.edu/warhawks-return>
- On the day of your visit, please visit the Warhawks Return website to complete the COVID-19 Daily Screener prior to your arrival on campus. Please do not come to campus if you are sick.
- Wash or sanitize your hands upon entry to the theater and frequently throughout your visit.
- Cover coughs and sneezes with a tissue or your elbow.
- Follow all instructions for entry into the venue and the seating area. There will be arrows on the floor, signs, and friendly staff to guide you.
- Observe social distancing guidelines while in the venue. There will be markers on the floor to indicate 6ft of separation while waiting in line.
- Only visit the lobby if you are in need of service at the ticket counter, guest services, or need to use the elevator to access balcony seating.
- Limit your visits to the restroom and trips in and out of the seating area.

Following these best practices will help us to ensure that everyone is able to stay safe and healthy while enjoying live events at our venue. Thank you for your assistance!